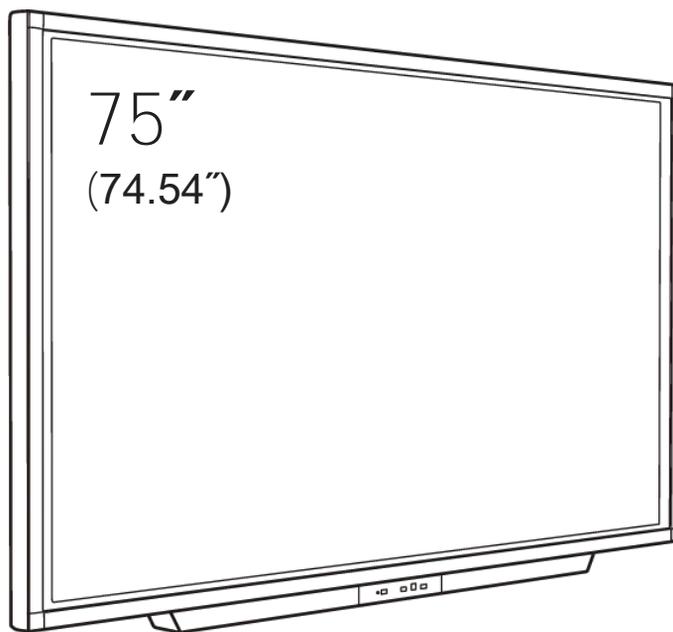


# User Manual



Model: HILU75202  
**75" Interactive LED/LCD**

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# 1. Important Safety instructions

## [SAFETY WARNING]

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
- To prevent injury, this product must be securely attached to the floor/wall in accordance with the installation instructions.
- To reduce the risk of electric shock, do not remove the back cover
- Refer servicing to qualified service personnel if needed.

### ◆ Icons used in this manual

	<b>CAUTION</b> RISK OF ELECTRIC SHOCK. DO NOT OPEN.			The lightning flash and arrowhead within the triangle indicates that there is dangerous voltage inside the product.
				The exclamation point within the triangle indicates that there are important instructions accompanying the product.

[WARNING] means,

If you ignore the warning message, you may be seriously injured or there is a possibility of accident or death.

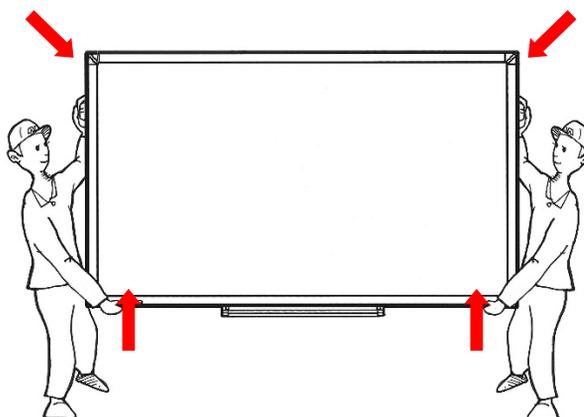
[CAUTION] means,

If you ignore the caution message, you may be slightly injured or the product may be damaged.

[NOTE] means,

The note helps you understand and use the product safely. Please read the note carefully before using the product

- ◆ This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- ◆ When moving the product, please grab the handles behind and the bottom of the product as shown below picture.
  - The product must keep horizontal and upright position when moving.
  - Do not hold the corner of the product when you grab the bottom of the product.



## 1.1 SAFETY PRECAUTION

Note) The color and design may differ by each model and the product specification are subject to change without notice for performance enhancement.

### 1.1.1 Power

[Warning]

- Do not use damaged power cord, plug nor loose socket. It may cause electric shock or fire.
- Do not connect multiple devices into a single s socket. It may cause fire due to overheating.
- Do not touch with wet hands when remove or plug the power cord to avoid electric shock.
- Insert the power plug into socket firmly. It may cause fire when the connections are unstable.
- Connect the power cord to a grounded wall socket. There is risk of electric shock or injury.
- Do not bend nor pull the power cord and place heavy objects over the power cord. It may occur cord damage and this may result in fire.
- Please clean only with dry cloth when the plug pin or socket are dusty. It may cause fire.

[Caution]

- Do not unplug the power plug while the product is operating. It may damage the product due to electric shock.
- Only a power cord specified by product manufacturer are recommended.  
Do not use the power cord from other devices. It may cause electric shock or fire.
- Hold the plug itself when unplugging the power plug from the wall socket. If not, there is risk of electric shock or fire.
- Before moving or installing this product, be sure to turn off the power and disconnect the power cord. To turn this product off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

### 1.1.2 Installation

[Warning]

- Do not install near any heat sources such as radiators, or other devices that produce heat.  
It may cause electric shock or fire.
- When mounting a product on the wall, make sure not to install the product by hanging the power and signal cables on the back of it.
- Consult with your local dealer or specialized engineer to mount the product on the wall, and use the screws and wall mounts that meet the VESA standard. Any damages or injuries by misuse or using an improper accessory are not covered by the warranty.

- Leave a 10 cm (4 inches) (minimum) space from the wall for proper ventilation. If not, it may cause fire.
- Keep the packing anti-moisture material or vinyl packing out of the reach of children. Anti-moisture material is harmful if swallowed. If swallowed by mistake, force the patient to vomit and visit the nearest hospital. Additionally, vinyl packing can cause suffocation. Keep it out of the reach of children.
- Please note that the product must be supported on proper stands or installed according to **the manufacturer's recommendations**. **The product that are inappropriately situated on unstable shelves, inclined planes, or vibrating places, etc., may fall over, resulting in injury.**
- To reduce the risk of fire or electrical shock, do not expose this product to rain, moisture or other liquids or dust. It may cause electric shock or fire.
- Keep the product away from direct sunlight.
- Keep the product out of the reach of children and install on the stable and flat place. NEVER allow children to climb on or play on the product or the furniture and stands on which the product is placed.

[Caution]

- Do not allow an impact shock or any objects to fall into the product, and do not drop anything onto the screen.
- Make sure the product is turned off, unplugged, and all cables have been removed. It may take more than 4 people to than carry.
- Do not press or put stress on the front panel of the product.
- If the product is installed in a place where the operating conditions considerably, a serious quality problem may occur due to the surrounding environment. In this case, install the product only after consulting our dealer about the matter. (Places exposed to microscopic dust, chemicals, too high or low temperature, high humidity, airports or stations where the product is continuously used.)

### 1.1.3 Cleaning

[Warning]

- Before cleaning the product, unplug the power cord and wipe gently with a soft cloth to prevent scratching.
- Do not spray water or other liquids directly on the product as electric shock may occur.

[Caution]

- Do not push, rub, or hit the surface with your fingernail or a sharp object, as this may result in scratches on the screen and image distortions.

- Before moving or lifting the product, disconnect the power cord and all cables.
- The route cords and cables connected to the product so that they cannot be tripped over, pulled or grabbed.
- Do not stick metal objects or any other conductive material into the power cord. Do not touch the end of the power cord while it is plugged in. It may result in fire, electric shock.
- Unplug this product during lightning storms or when unused for long periods of time.
- **Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.**
- To reduce the risk of fire or electrical shock, do not expose this product to rain, moisture or other liquids. Do not touch the product with wet hands. Do not install this product near flammable objects such as gasoline or candles, or expose to direct air conditioning.
- NEVER allow children to climb on or play on the product or the furniture on which it is placed. It may cause severe injury to children.
- Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the product. When a cart is used, be careful when moving the cart/product combination to avoid injury from tip-over.
- Install where it cannot be pushed, pulled over or knocked down.
- It is recommended to move the product in the box or packing material that originally came in.
- When holding the product, the screen should face away from you to avoid damage.

[Caution]

- If a fixed image displays on the screen for a long period of time, it will be imprinted and become a permanent disfigurement on the screen. This is image burn or burn-in and not covered by the warranty.
- Avoid displaying a fixed image on the screen for a long period of time (2 or more hours for LCD) to prevent image burn. Recommend to power off or set the screen saver mode when not in use.
- When watching the screen, take 5 to 15 minute breaks every hour. Viewing screen for a long period of time may cause fatigue or eye strain.
- Take care not to touch the ventilation openings. When watching the screen for a long period, the ventilation openings may become hot. This does not affect the performance of the product or cause defects in the product.
- Do not install this product on a wall if it could be exposed to oil or oil mist. This may damage the product and cause it to fall.

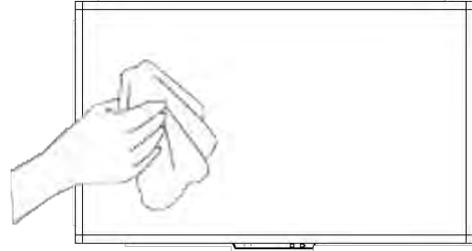
- To prevent to swallow the small accessories for children, keep the accessories out of the reach of children.
  
- ❖ The product must keep horizontal and upright position when moving. Hold the top and bottom of the frame firmly. Handles are only for the supporting purpose.
- ❖ When attaching the stand to the set, place the screen facing down on a cushioned table or flat surface to protect the screen from scratches by more than 2 people,
- ❖ Make sure that the screws are fastened tightly. (If they are not fastened securely enough, it may tilt forward after being installed.)

## 1.2 MAINTENANCE

### 1.2.1 Cleaning

[Warning]

- When cleaning, unplug the power cord and wipe gently with a soft dry cloth to prevent scratching.
- Do not spray water or other liquids directly on the screen as electric shock may occur.
- Do not clean with chemicals such as alcohol, thinners, or benzene.

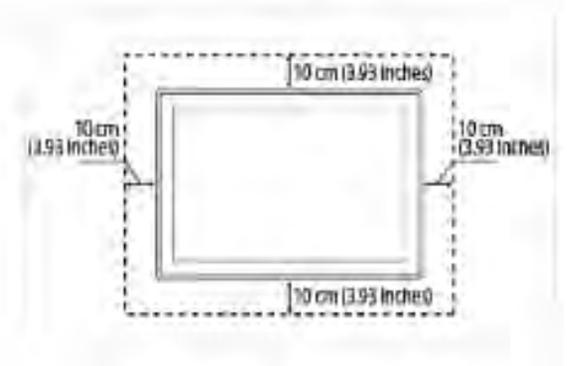
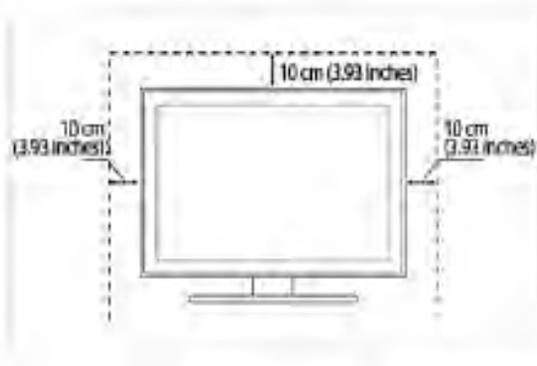


### 1.2.2 Installation

- Leave a 10 cm (4 inches) (minimum) space from the wall for proper ventilation. If not, it may cause fire or malfunction due to the high temperature product inside.

[When attaching the stand]

[When mounting on a wall]



### 1.2.3 Panel

- Avoid displaying a fixed image on the screen for a long period of time (2 or more hours for LCD) to prevent image burn. Recommend to power off or set the power saving mode or screen saver when not in use.
- Due to technological constraints of the Panel manufacturer, the images generated by this product may appear either brighter or darker than normal by appr. 1ppm (parts per million) pixel.

The number of sub-pixels of a panel by size: The number of Sub-Pixels = Max. Horizontal Resolution x Max. Vertical Resolution x 3.

For example, if the maximum resolution is 1920 x 1080, the number of sub-pixels is 1920 x 1080 x 3 = 6,220,800.

## 2. Introduction

- ◆ Check your product box for the following items. If there are any missing accessories, contact the local dealer where you purchased your product.

The illustrations in this manual may differ from the actual product and item.



LCD/LED Display

Accessory			
			
			

### 3. Product Description

#### 3.1 Front View



① LED Indicator

- Power ON mode: BLUE
- Power OFF mode: RED
- Be sure to point the remote control at the remote control sensor on the LED/LCD Display.

② USB for OPS PC or Rear PC

- ③ Touch USB (for Laptop PC): When Touch USB is connected to Laptop, internally it is connected to Laptop automatically.

**Touch sensor's priority is as below.**

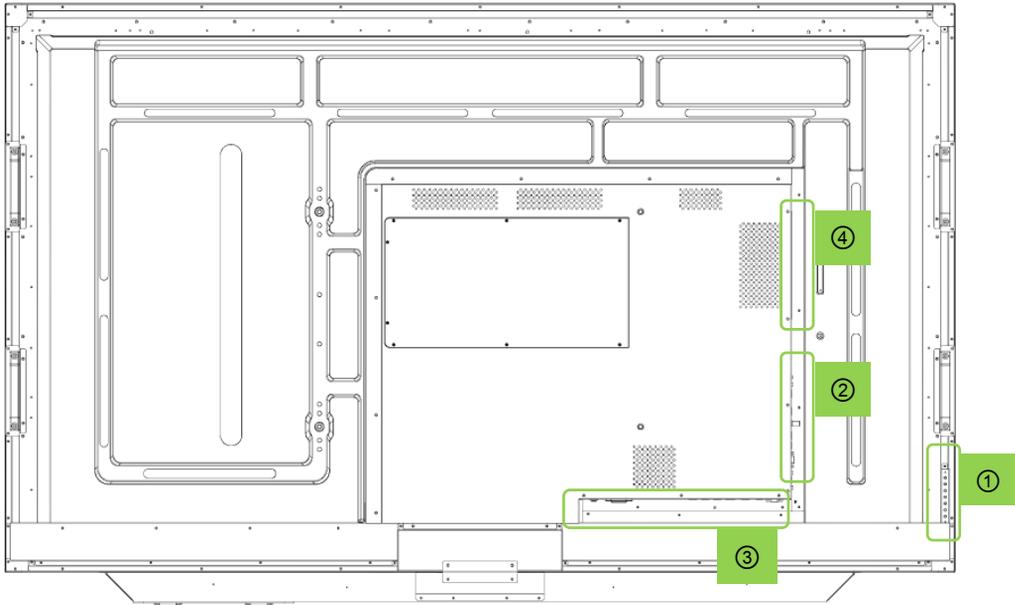
Internal OPS → External Desk top → Front Notebook

④ HDMI Input (connected to HDMI 2)

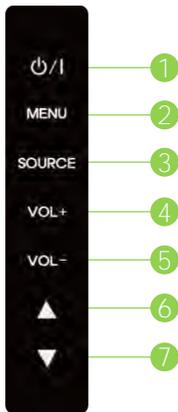
#### Important Notice

- ◆ The USB cable (3 m) that Hitachi provides in this accessory box is for use of connection to Touch USB at the back. Therefore, in case of connecting USB cable to Touch USB in front, separate USB cable is required and the length of cable is strongly recommended to be less than 3 m to make sure signal intensity of touch sensor work properly.

### 3.2 Rear View

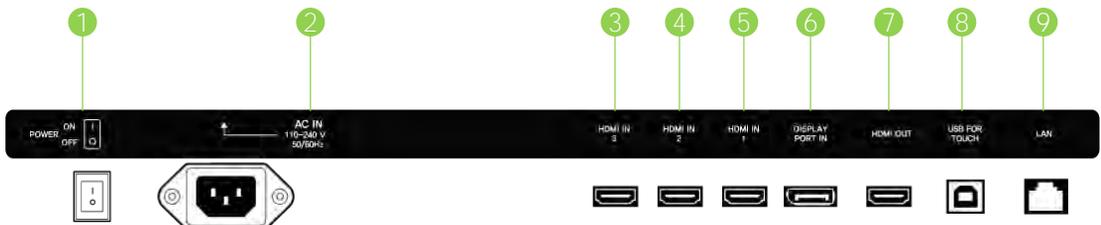


#### ① Button Control



1	ON / OFF
2	Display the main screen menu
3	VGA, OPS, HDMI 2, HDMI 1, DP
4	Volume Up (Right)
5	Volume Down (Left)
6	Move Up
7	Move Down

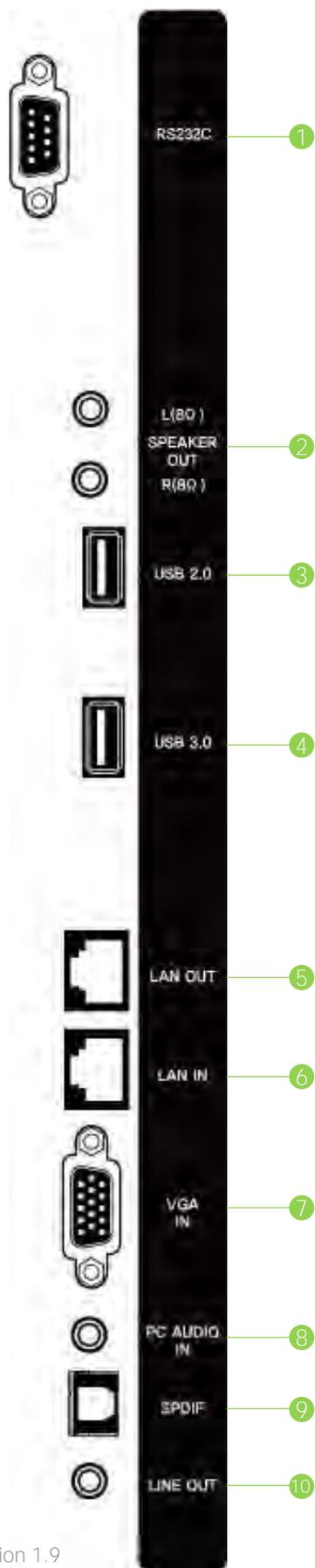
#### ② Rear Panel Connections



1	Power Switch : ON / OFF
2	AC IN : 110V~ 240V, 50/60Hz
3	HDMI 3 Input
4	HDMI 2 Input
5	HDMI 1 Input

6	Display Port
7	HDMI Output
8	USB For Touch
9	LAN

### ③ Rear Panel Connections



1	RS232C
2	SPEAKER OUT
3	USB 2.0 (Supports USB cam or camera function)
4	USB 3.0 (Supports USB cam or camera function)
5	LAN OUT
6	LAN IN
7	VGA IN
8	PC AUDIO IN
9	SPDIF
10	LINE OUT

④ When you need to install OPS PC.

There is a slot on ④ for OPS PC. When you need to install OPS, remove screws and existing cover first and screw up again after mounting OPS PC in the slot.HDMI Input

⑤ AC cord holder

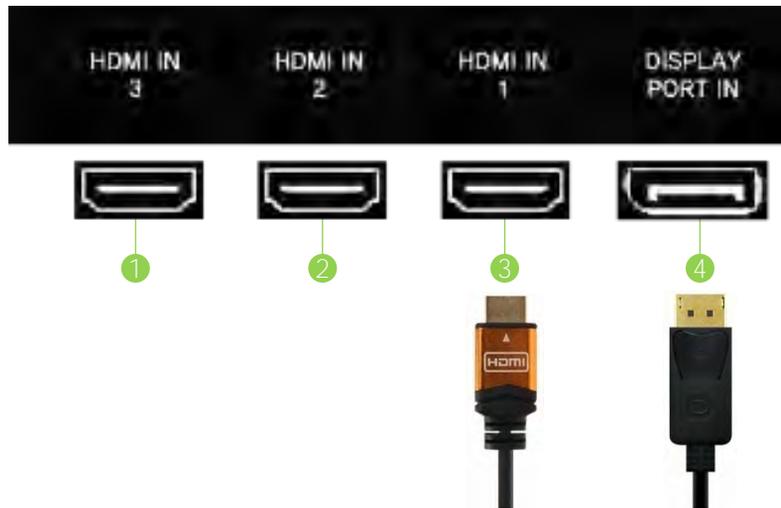


\* To prevent take Power cable out, please use cable holder if you need. SCREW (4x11)

### 3.3 Connection

#### 1) HDMI/Display Port Connection

To transmit digital video and audio signals from an external device to the screen, connect the HDMI/Display Port cables as shown in the following illustration.



1	HDMI 3 Input – PC/ LAPTOP connect to the HDMI cable
2	HDMI 2 Input – PC/ LAPTOP connect to the HDMI cable
3	HDMI 1 Input – PC/ LAPTOP connect to the HDMI cable
4	DisplayPort Input – PC/ LAPTOP connect to the DisplayPort cable

#### 2) VGA Connection

In case of transmission digital video signal from an external device to the screen, connect the external device and the product with the VGA cable and to transmit an audio signal, connect an audio cable in PC

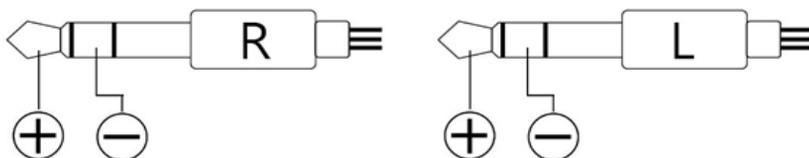
AUDIO IN port separately.

#### 3) Speaker Connection

To utilize an optional external audio system instead of the built-in speaker, if you connect **Ø3.5 stereo (L/R) cable in the port.**

If it is connected to external speakers, internal speaker may not sound.

The connection is as below.



#### ※ Note that when using OPS PC Connection

- 1) Do not connect touch sensor USB cable to the port. (Touch sensor cable is already connected by internal OPS docking board.)
- 2) Power on LCD/LED Display, OPS turns on automatically.
- 3) Power off LCD/LED Display, OPS turns off automatically.

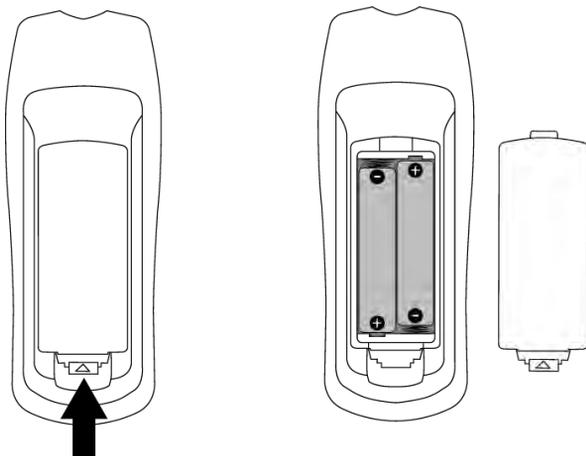
## 4. Remote Controller



Key Name	Description
	Power ON/OFF.
SOURCE	Activates OSD menu of input source selecting. Navigates input source.
	Navigates upper menu in main OSD menu. Navigates input source.
	Navigates down menu in main OSD menu. Navigates input source
	Navigates next menu in main OSD menu.
	Navigates before menu in main OSD menu.
OK	Select the highlighted menu option.
MENU	Activates main OSD menu.
EXIT	Escapes main OSD menu.
FREEZE	Allows you to capture and freeze an image from a moving image that you are watching.
VOL+	Volume UP
VOL-	Volume Down
MUTE	Toggles sound status of speaker.

### 4.1 How to insert battery

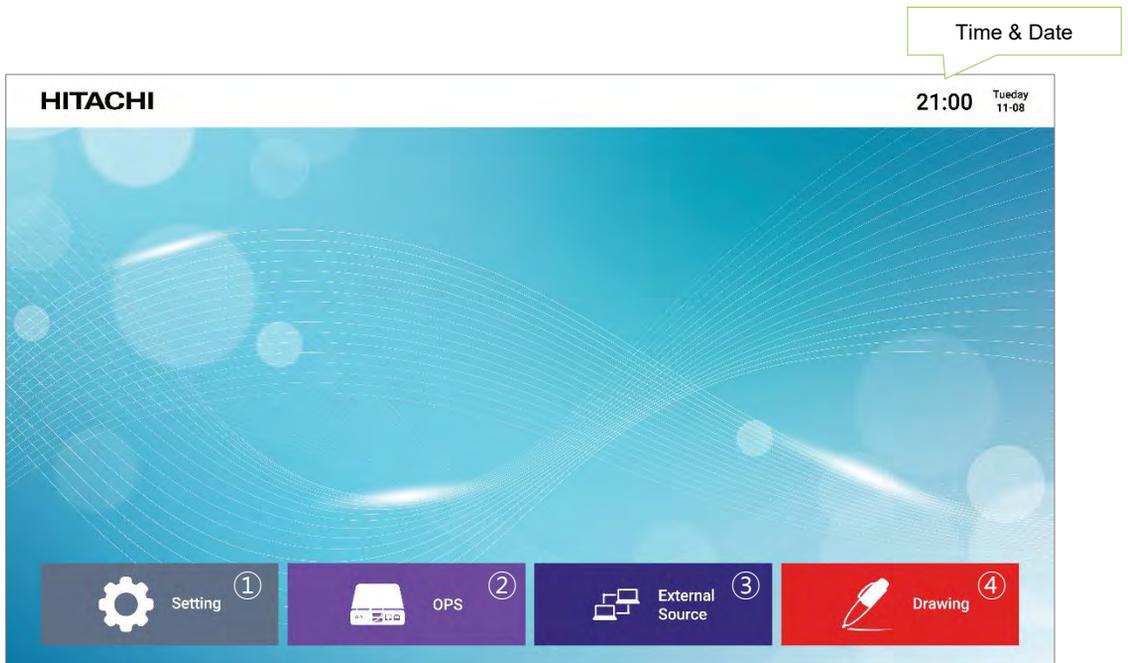
Insert the battery into proper polarities  
 Battery model: Battery 1.5V(AAA)



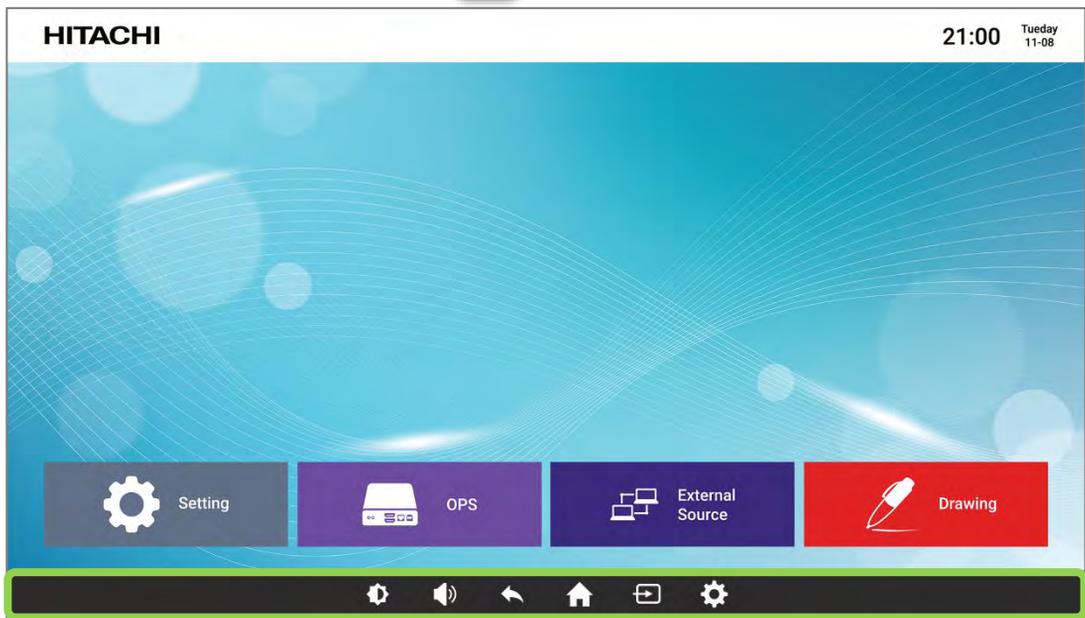
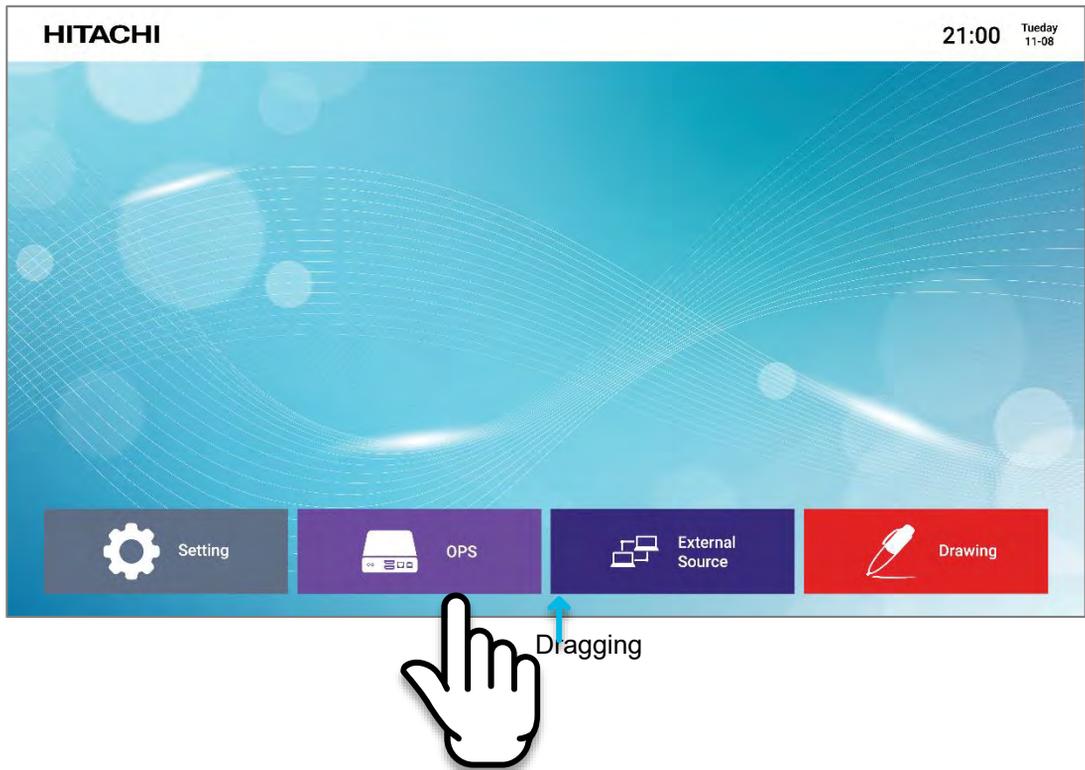
## 5. Home Menu Description

### 5.1 Menu Overview

In this home menu screen, there are several buttons to change the sources or functions easily.



- ① **Setup**  
Go to the setup
- ② **OPS**  
It shows the screen selected on preview screen and office software and full web browsing based on OPS  
PC Window OS can be used.
- ③ **External Source**  
It shows the screen selected on preview screen and external PC or the screen which is connected with  
HDMI cable can be used.
- ④ **Drawing**  
Select the button to use the Drawing, writing application equipped on Interactive flat panel display.

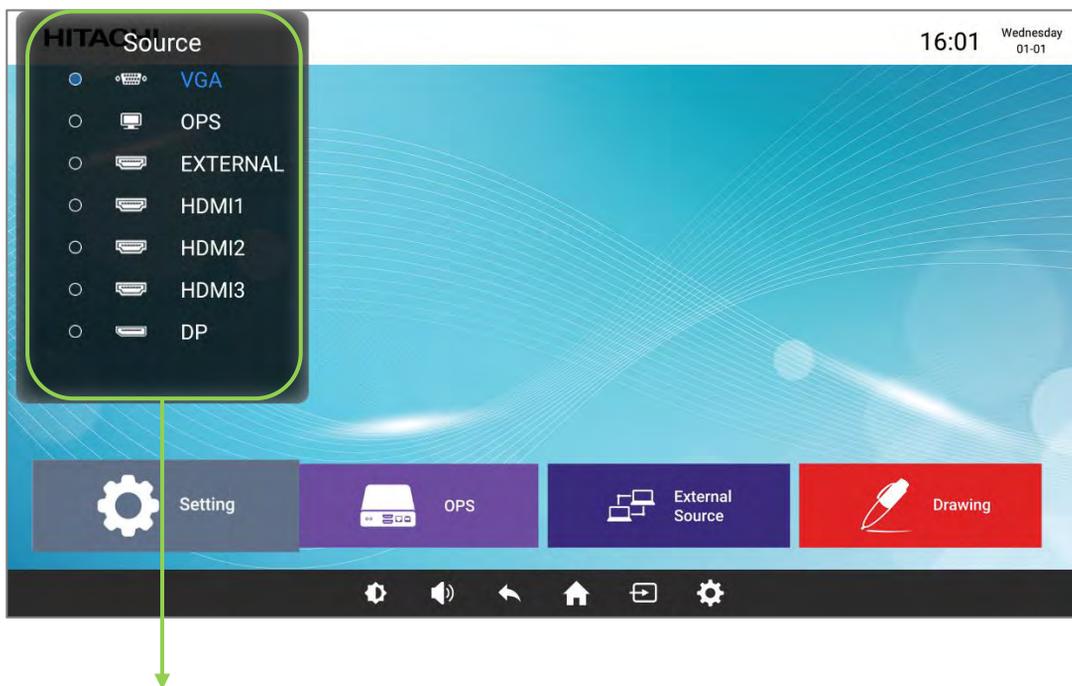
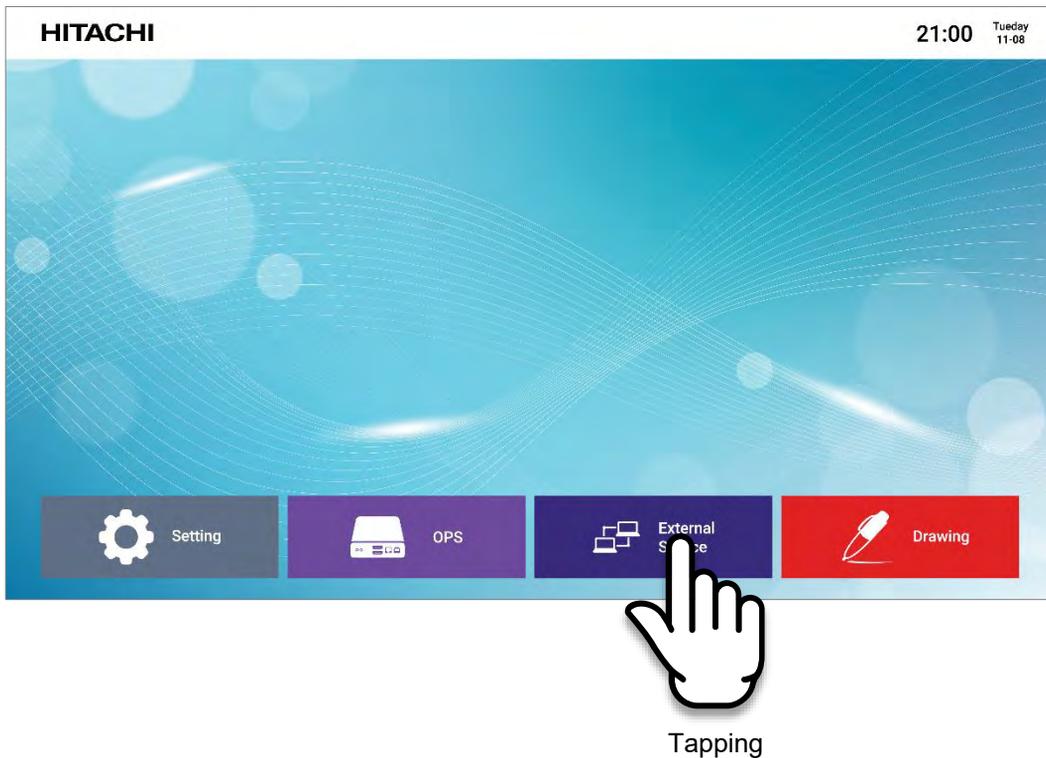


**Home Menu**

If you drag the bottom of the screen upward, the hidden Home Menu pops up. With the Home Menu you can go to Brightness, Volume, Back, Home, Source, Setup.



Home Bar UI	Description
Brightness	Adjust the brightness.
Volume	Adjust the volume
Back	Moves to the previous screen step.
Home	Go to the home screen.
Source	Calls the external input window.
Setup	Go to the Android Setup

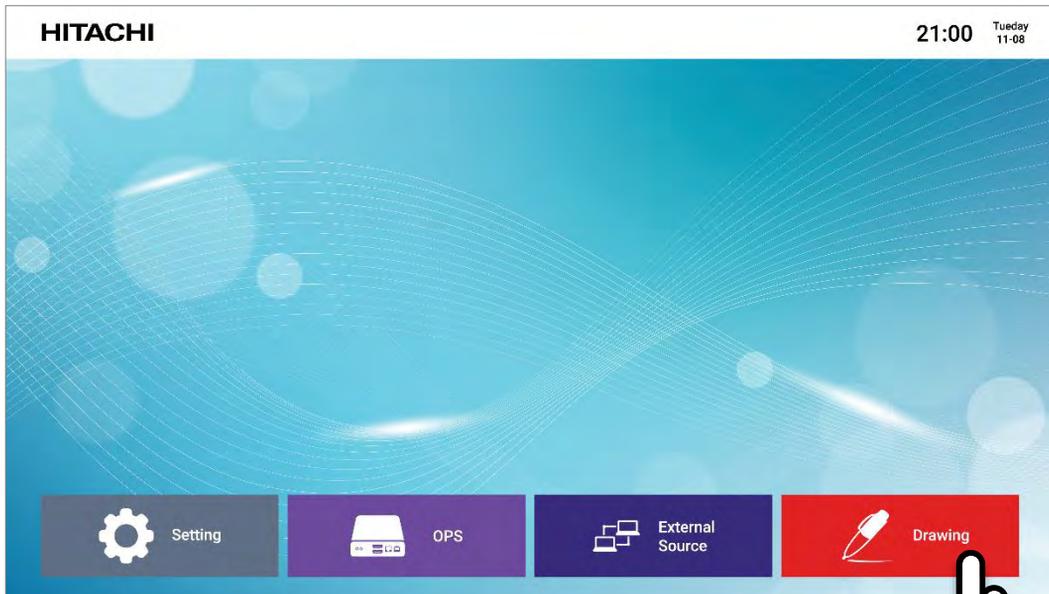


### External Source

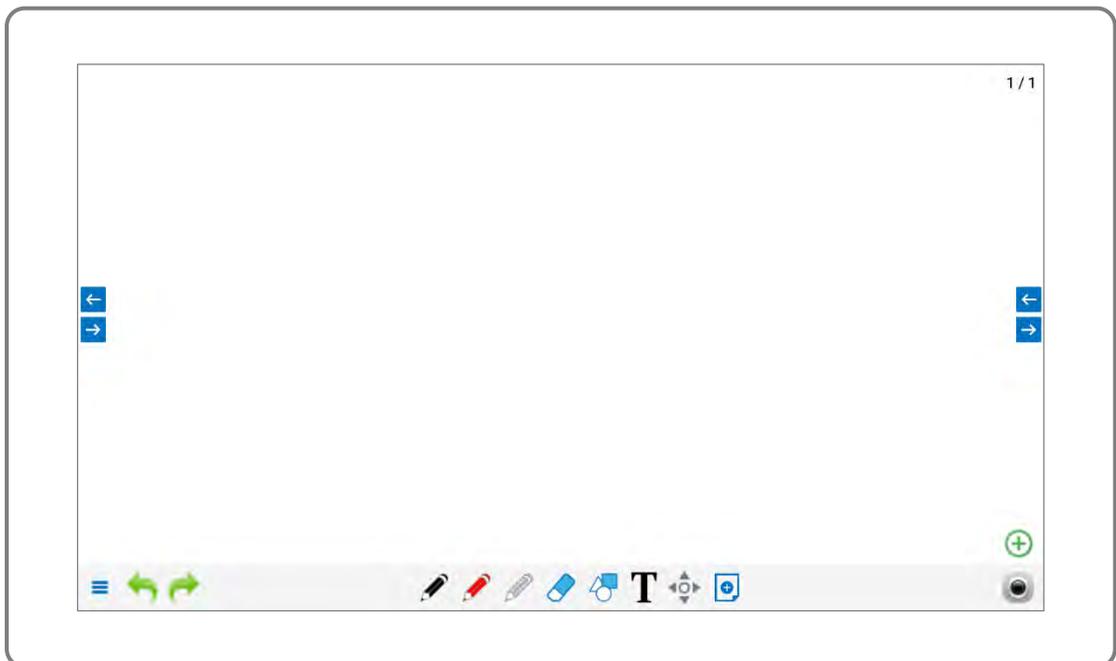
Once selected, the corresponding screen is displayed as a preview. Select the preview screen, or double-tap Source button to go to that screen.

## 5.2 Drawing

In this home menu screen, there are several buttons to change the sources or functions easily.



Tapping

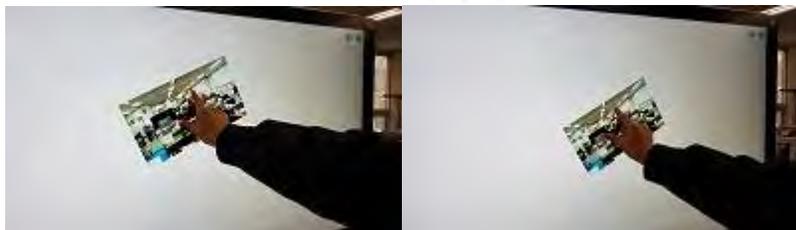


## Gestures

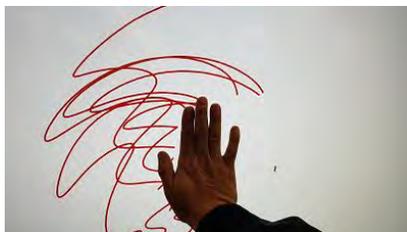
**1 point : draw, annotate, select and move objects around**



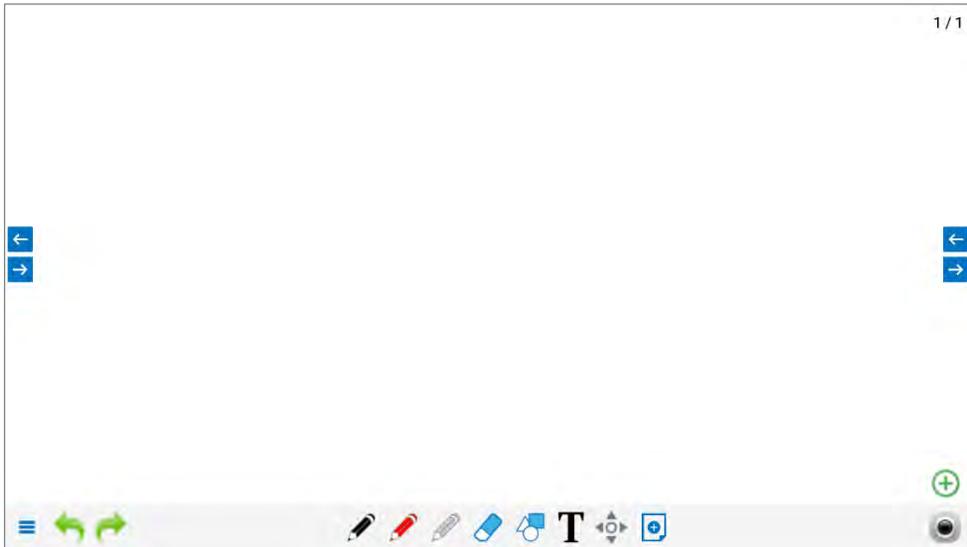
**2 point : zoom in/out, rotate objects, make them smaller or larger.**



**Eraser : Touch the screen with palm of your hand to erase the content.**

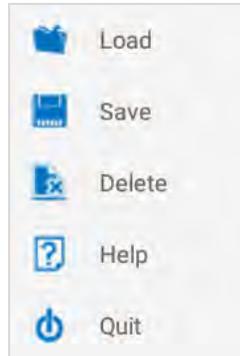


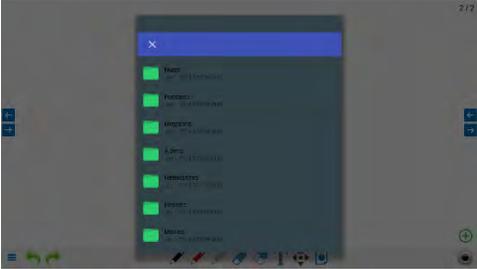
## Icons on the main screen



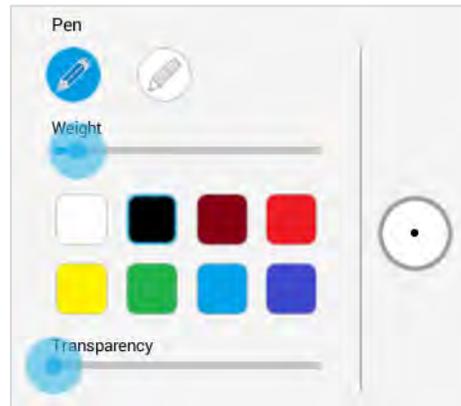
Icon	Name	Description
	Start menu	Menu with extra options
	Undo	Undo the most recent action.
	Redo	Redo the most recent action.
	Black pen	Switch between black and red pens with a single tap
	Red pen	Switch between black and red pens with a single tap
	Pen	Pen with customizable line weight, transparency, color
	Eraser	Erase entire page or choose precision eraser
	Shapes	Instantly draw various shapes
	Text	Click to type text on the screen. Change fonts, size, color, transparency.
	Move	Move selected objects around the canvas.
	Camera	Take a photo and automatically add it to the canvas.
	Add content	Add images saved on the device.
	Previous page	Move to the previous page.
	Next page	Move to the next page.

## Start menu



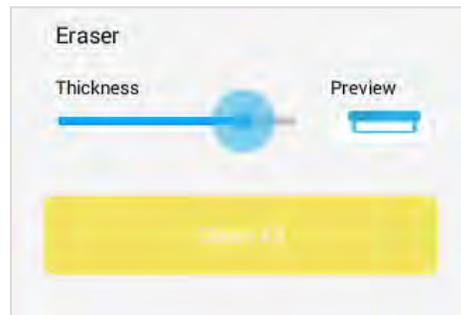
Option	Description
Load	<p>Open *.aha file from a folder where it was previously saved.</p> 
Save	<p>Save the content on the page. (By default the content is saved in *.aha format. This file can be opened only in Drawing.)</p>
Delete	<p>Delete the * .aha format and the contents of the image file.</p>
Help	<p>View information about the program</p> 
Quit	<p>Close the program</p>

## Pen



Option	Description
Line weight	Move the slider to increase or decrease the thickness of the line left by pen.
Color	Choose one the 8 available colors white, black, dark blue, green, red, sky blue, yellow or wine.
Transparency	Move the slider to increase or decrease the transparency of the line left by pen. It's useful when you want to highlight text or other content.
Preview	In the circle on the right you can preview the pen changes as you're making them.
Highlighter	Immediately ready to use with preset line weight and transparency.

## Eraser

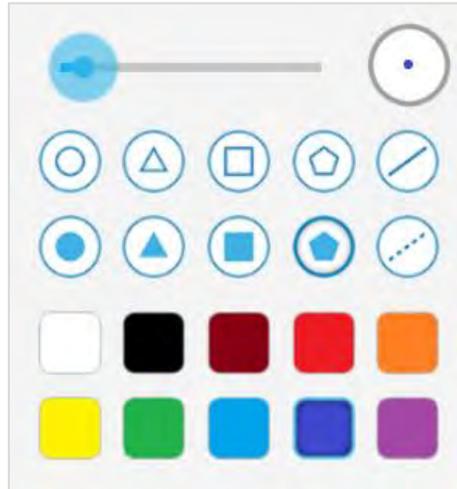


Option	Description
Thickness	Adjust eraser size.
Clean all	Remove all content in a single tap.



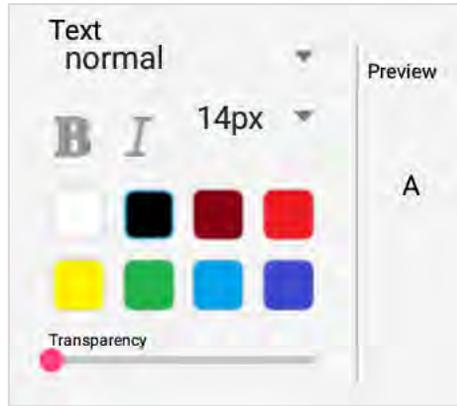
Eraser has 3 options: touch the screen with your palm to start erasing the content, adjust eraser size to remove only specific parts of the content, instantly clean all with a single tap.

## Shapes



Option	Description
Line Weight	Move the slider to increase or decrease the thickness of the line.
Preview	In the circle in the right corner you can preview the changes as you're making them.
Shape	Choose one of the preset shapes: circle, triangle, square, octagon. You can choose between shape outline or filled solid shape. Also 2 line options available: solid or dotted.
Color	Choose one of the 10 colors(white, black, dark blue, green, red, sky blue, yellow, orange, purple, wine)

## Text



Option	Description
Text	Choose font: normal, monospace, sans, serif. Change to bold or italic, adjust font size.
Preview	Preview the font changes.
Color	Choose one of the 8 colors(white, black, dark red, red, yellow, green, sky blue, purple)
Transparency	Adjust text transparency.



Place the textbox anywhere on the canvas, tap it to bring up the on-screen keyboard to start typing text.

## Camera



Option	Description
	View options on your camera
	View camera grid lines
	Set camera self timer

If you have a USB camera connected, tapping the “Camera” icon will open the viewfinder. Tap the shutter button on the right to take a photo. You can use it in Drawing. If there was no camera included with the interactive panel, you can use any compatible USB camera. Without the camera you can take a screenshot which is then saved Picture folder.

- Prepare: check if the USB camera is connected.
- Timer: set 3 or 10 seconds shutter timer.

## Operation issues

1. Handwriting is too thick

▶ Click the pen  icon and move the slider to reduce line weight.

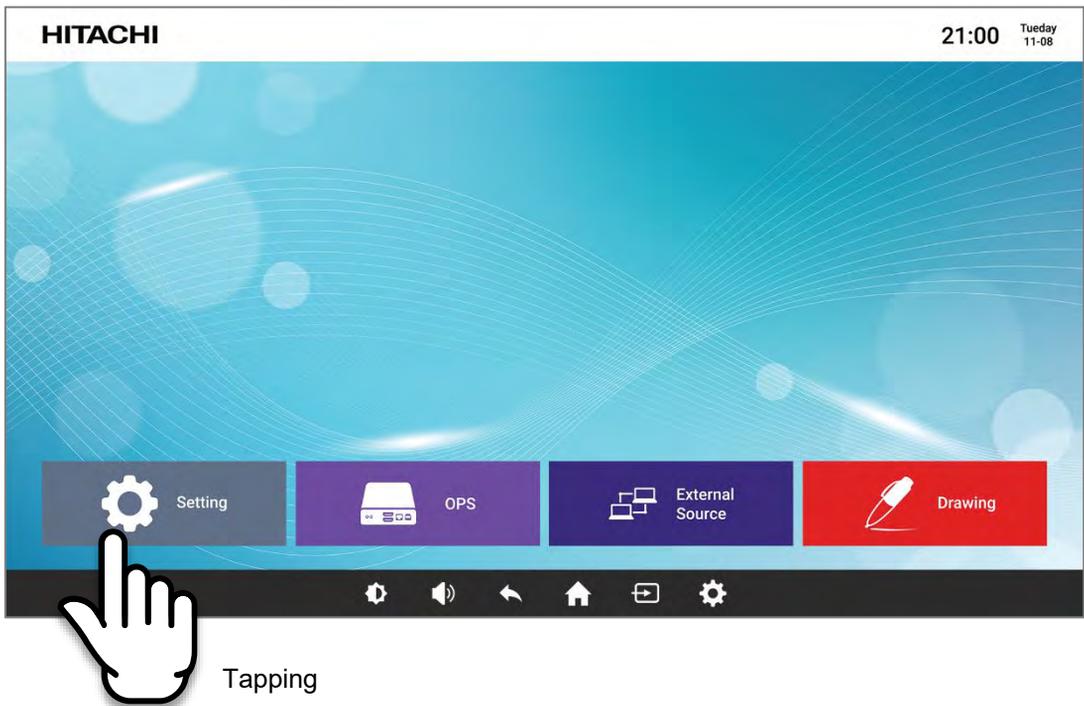
2. Can't load a file

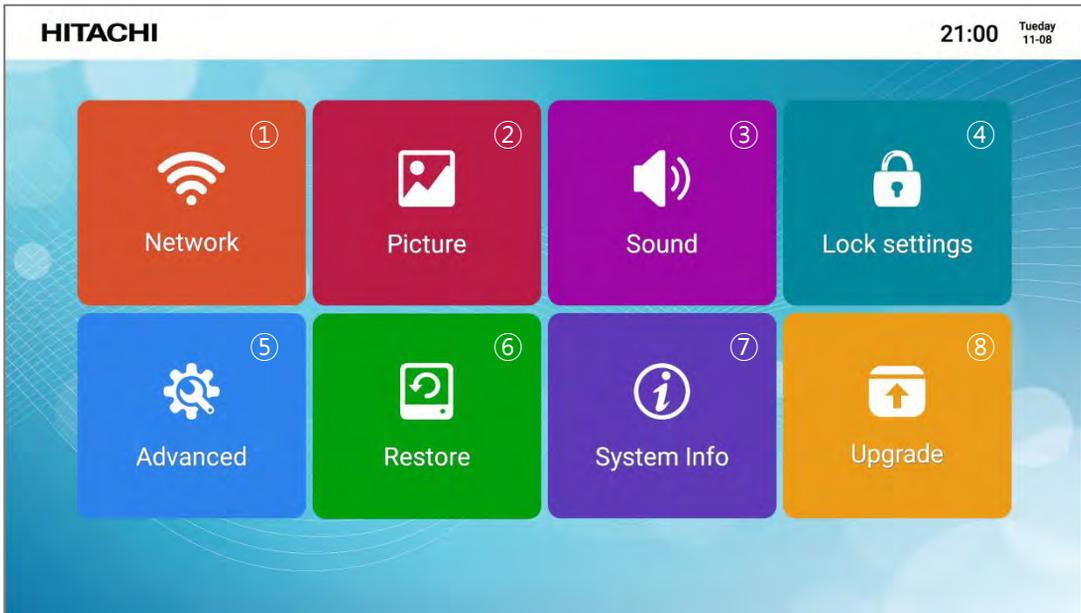
▶ Check if the file extension is \*.aha

## 6. Setup Menu Description

### 6.1 Menu Overview

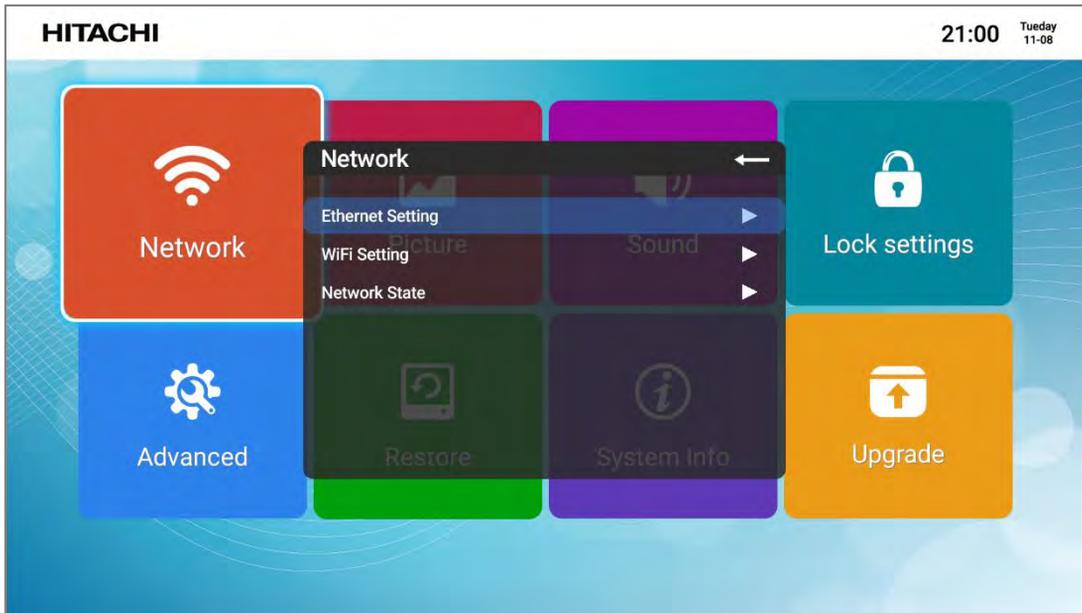
Select for Setup then you can see the below menu screen





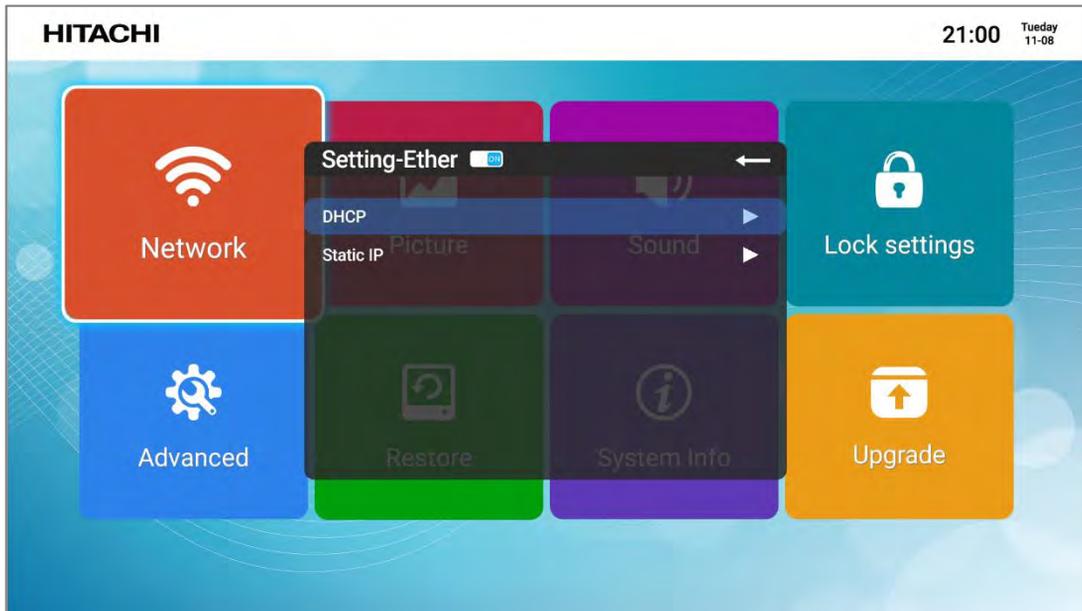
- ① Network : to setup the Ethernet
- ② Picture : to setup the brightness, color, and contrast
- ③ Sound : to setup the sound features
- ④ Lock settings : to setup the lock style, unlock password
- ⑤ Advanced : to setup Power option and background image
- ⑥ Restore : to reset the system
- ⑦ System info : to check the system information
- ⑧ Upgrade : to upgrade system F/W

## 6.2 Network



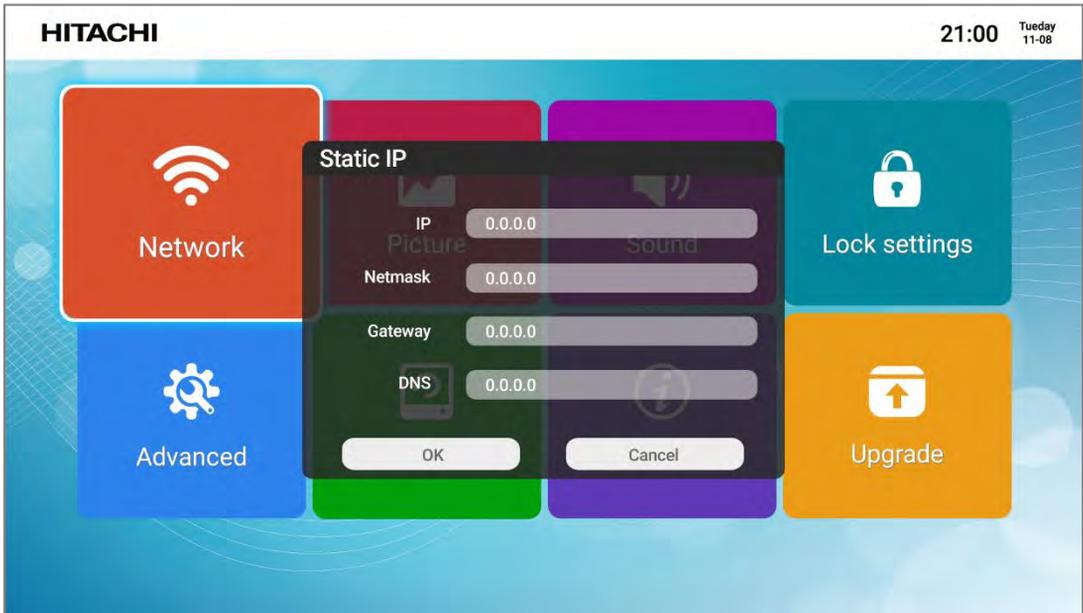
- Ethernet Setting

To set up the IP automatically by DHCP (Dynamic Host Configuration Protocol) or input the IP address manually in Static IP setting

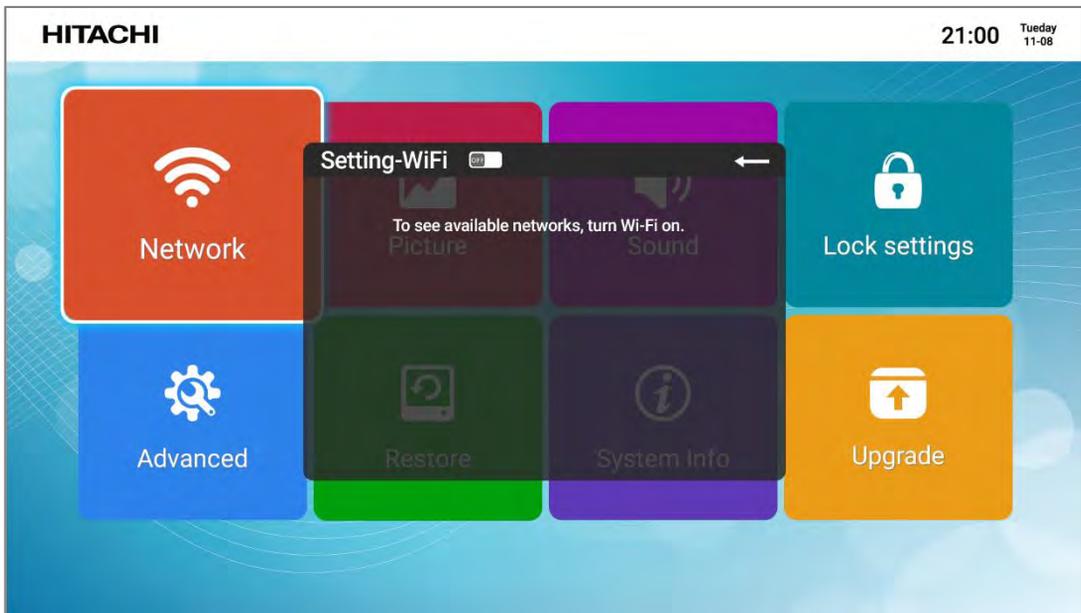


- DHCP (Dynamic Host Configuration Protocol)

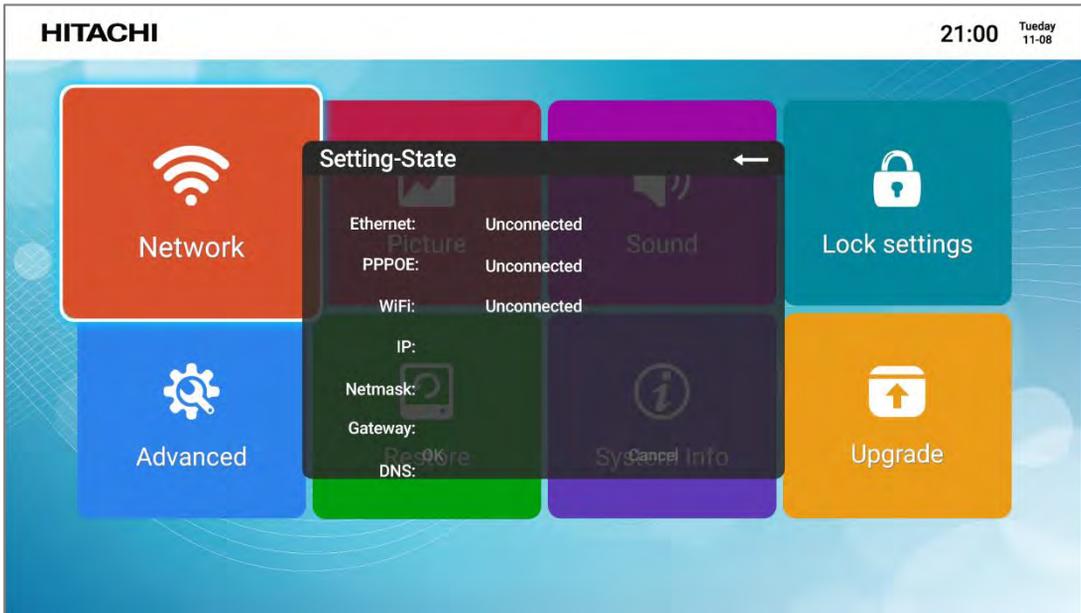
To set up the IP automatically, select DHCP then "Getting IP" messages shows up and it automatically assigned the IP address. This IP is dynamically assigned so it subject to change.



- **Static IP**  
To set up IP address manually by inputting fixed IP. (IP, Netmask, Gateway, DNS)



- **WiFi Setting**  
To set up the WiFi turn on / off

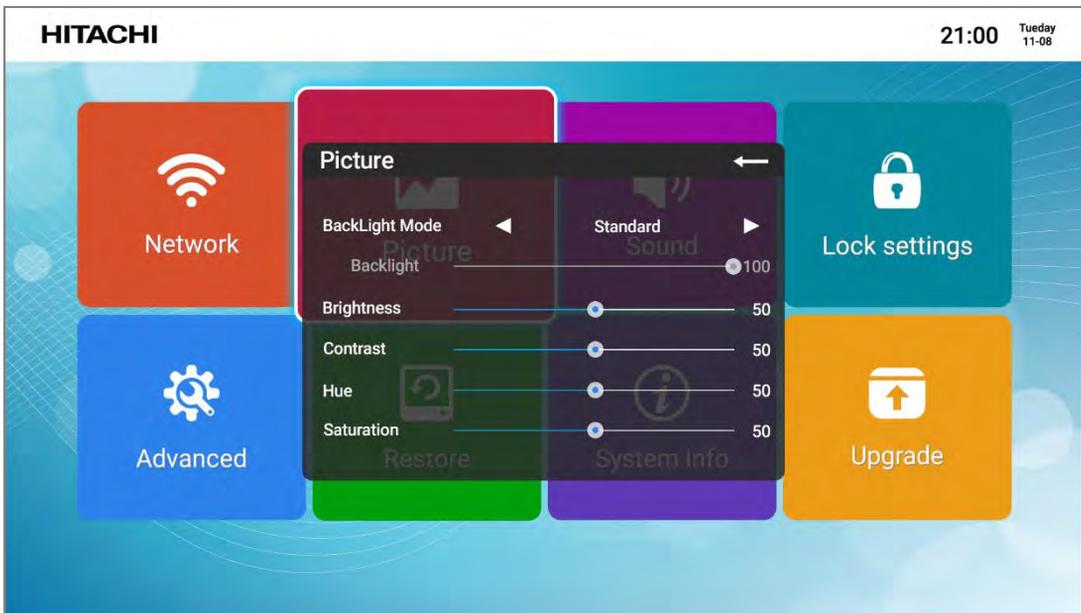


- **Network State**

To check the current network status of this system. Ethernet, PPOE, WiFi

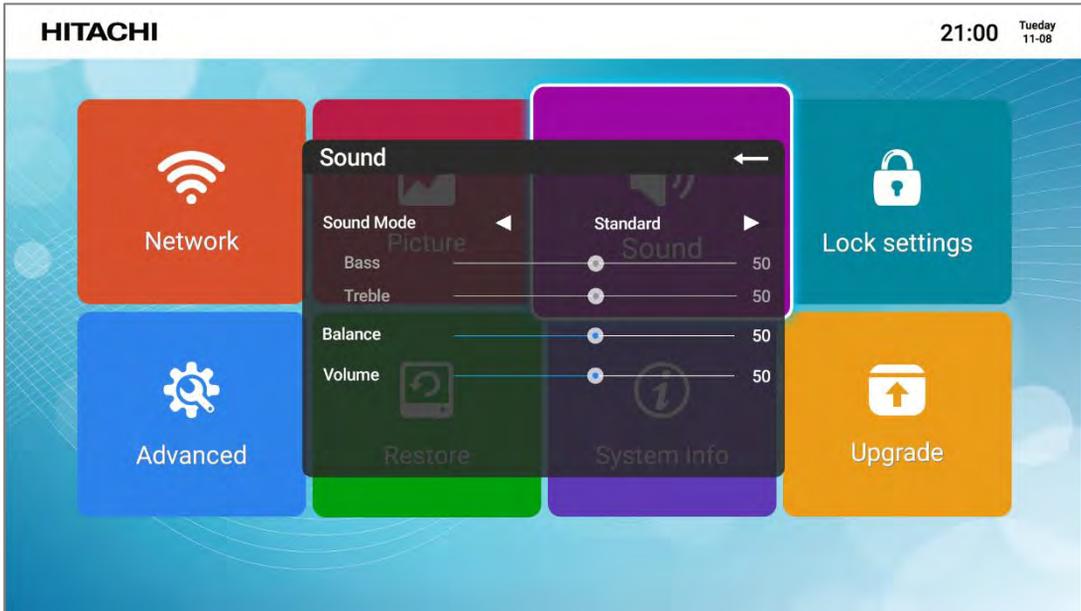
If it is not connected any network, shows “Unconnected” and shows “Connected” when it connected to network. Also, IP, Netmask, Gateway, DNS information turns on when connected

### 6.3 Picture



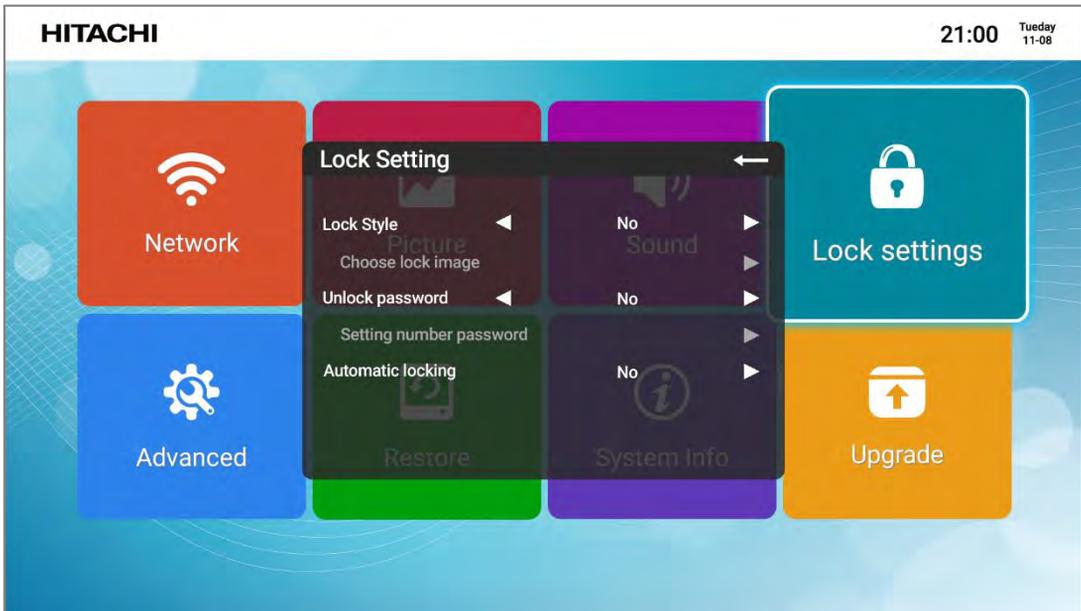
- **Backlight Mode** : User can set the Backlight Mode .There are Standard, Energy save, Auto, and Custom Mode. Users can adjust each value in Custom Mode.
- **Backlight** : (less) 0 to 100 (more) of the Backlight
- **Brightness** : (less) 0 to 100 (more) of the screen bright
- **Contrast** : (less) 0 to 100 (more) of the color
- **Hue** : (less) 0 to 100 (more) of the color
- **Saturation** : (less) 0 to 100 (more) of the color

## 6.4 Sound



- Sound Mode : User can set the Sound Mode .There are Movie, Meeting, Classroom, Custom Mode. Users can adjust each value in Custom Mode.
  - Bass : (less) 0 to 100 (more) of bass sound
  - Treble : (less) 0 to 100 (more) of treble sound
  - Balance : (left) 0 to 100 (right) of the speaker volume balance
  - Volume : (less) 0 to 100 (more) of the volume

## 6.5 Lock Setting

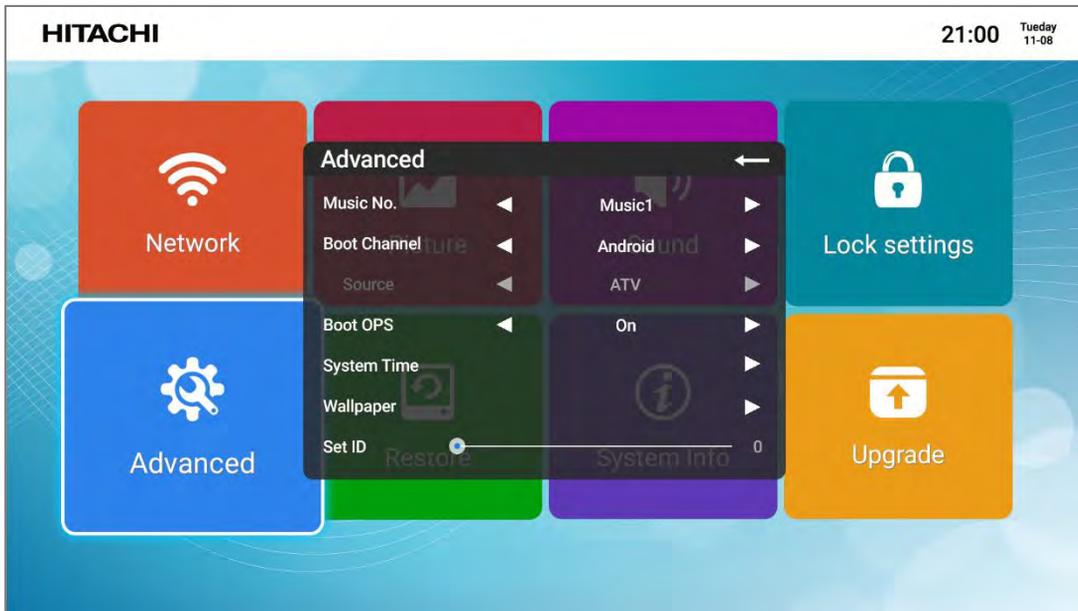
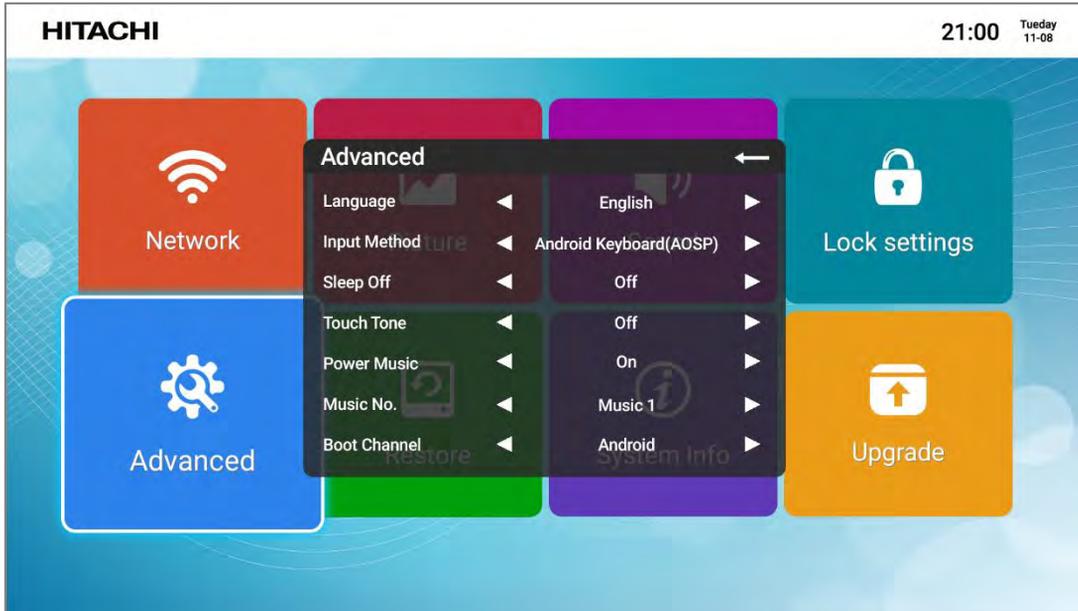


Lock Style: Through selecting the photo you want, you can configure the lock screen.

Unlock password: You can set a 4-digit password locked.

Automatic locking: You can automatically set the time for the locked screen.

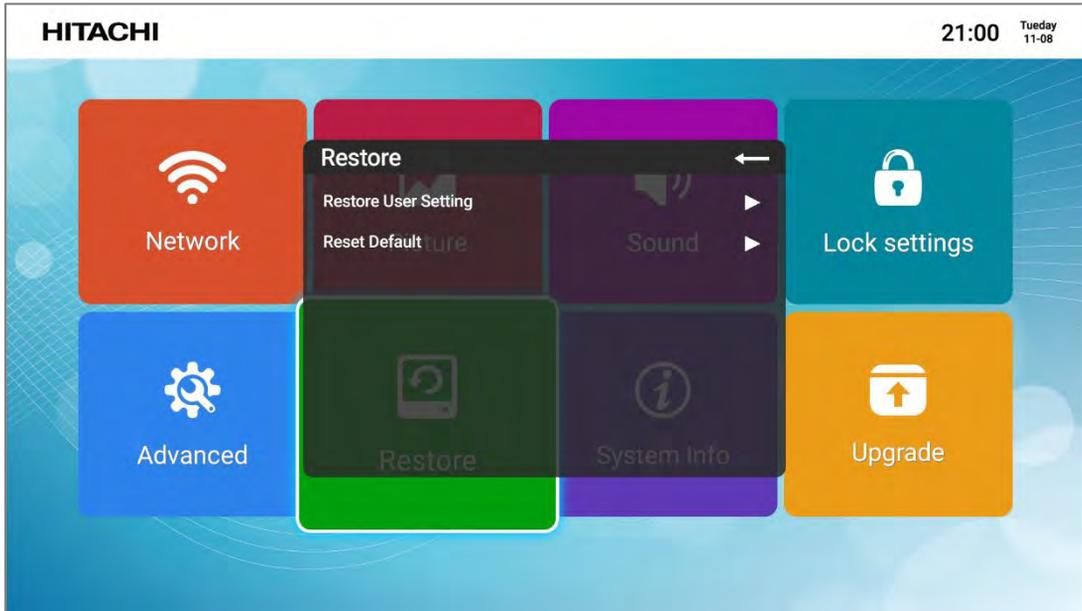
## 6.6 Advanced



Advanced : to setup the advanced function.

- Language : User can set the OSD menu language.
- Input Method : User can set Keyboard type (AOSP and IME Type)
- Sleep Off : User can set time to shut down automatically after setting time. (Off, 15, 30, 45, 60, 90, 120, 240 minutes)
- Touch Tone : User can set the touch sound (on/off)
- Power Music : User can set the sound when power on. The Music list up when this on
- Music No.: User can set the type of music (Music 1, Music 2)
- Boot Channel : User can set the start screen when the system power on.(Force Input Source, Remember Input Source)
- Source : when select the Force Input Source, user can change the Source ( HDMI, DP, OPS)
- Boot OPS : User can set up the OPS on/off option when power on.
- System Time : To set up System time and date, time zone, etc.
- Wallpaper : To set the wallpaper of the Home screen.
- Set ID : For RS232 communication, set from 0 to 99.

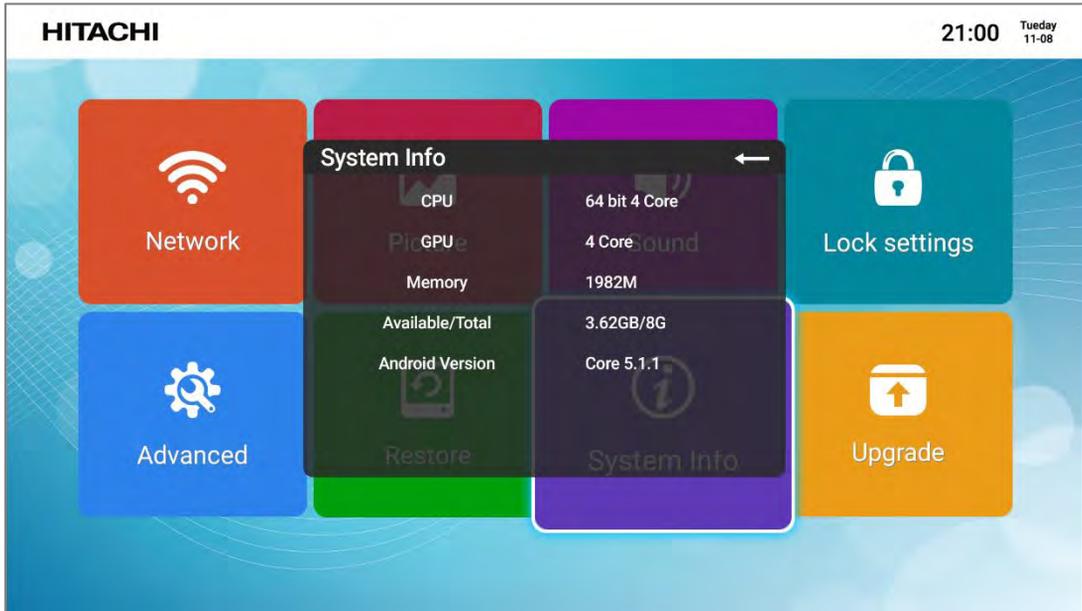
## 6.7 Restore



Restore : To reset the system

- Restore user Setting: to reset to user setting
- Restore Default : to reset factory setting

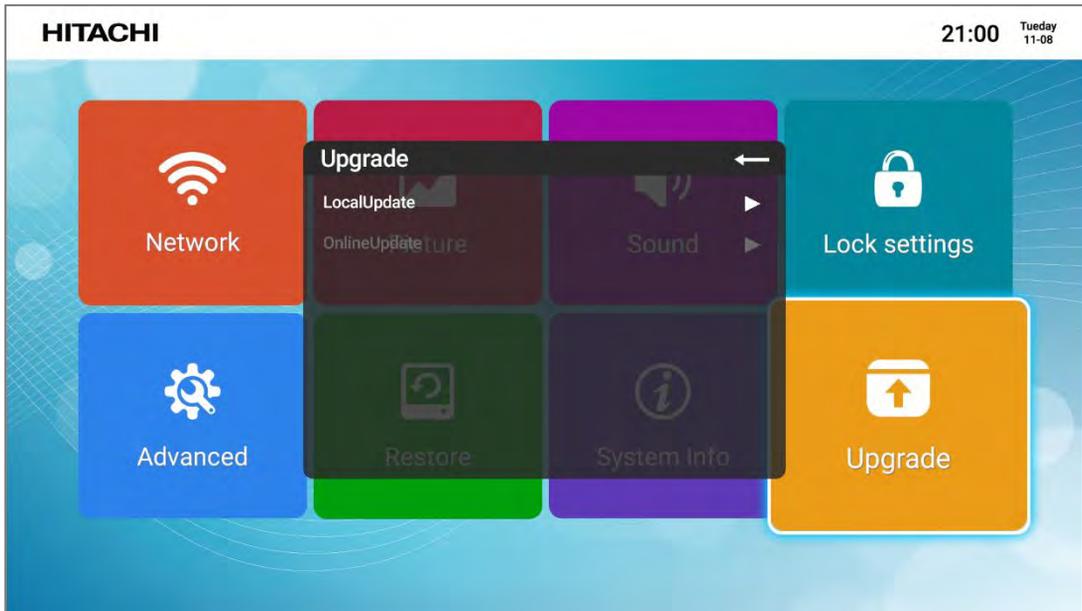
## 6.8 System Info



System Info :

To check the system information (CPU, GPU, Memory, Android version)

## 6.9 Upgrade



Local Update :

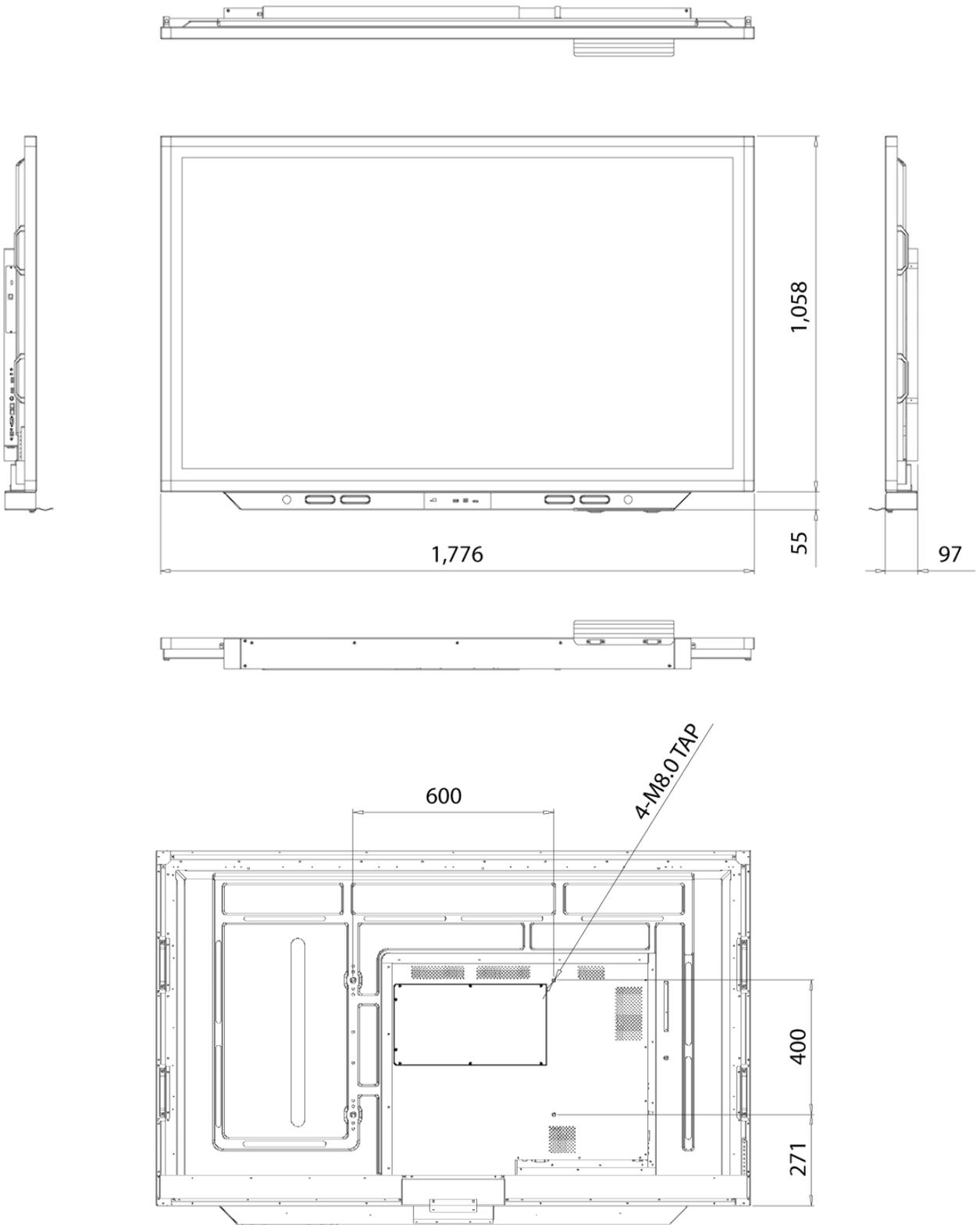
To upgrade F/W, connect the USB on the back side "Bracket for F/W update" and then select Local Update.

## 7. Product Specification

LED PANEL	
Diagonal size	75.54 "/td>
Display Resolution (Max.)	3840 x 2160 (UHD)
Brightness (average)	350cd/m <sup>2</sup>
Viewing Angle	H: 170° / V: 170°
Contrast ratio	1000:1 (Typ.)
Supported Colors	1.07B colors (10bit)
Response Time	6.5 ms (GTG)
Display Frame Rate	60Hz (Actual)
Installation	Landscape Orientation
TOUCH	
Detect area	1647.66(H) x 925.94(V) mm
Detection method	Infrared blocking Detection Method
Touch tool	Hand or other solid object(except sharpness)
Accuracy	±2mm
Response time	< 12ms
Available Touch Point	20 Points (Windows) 4 points (Mac with driver software) 1 point (Mac without driver software)
Operating Systems	Windows 7, 8, 10 / MAC 10.10-10.12
PC connector	USB
SIGNAL CONNECTIVITY	
Connector	Front: HDMI(2.0ver.) x1, USB-B(for touch)x1, USB-A(for data)x1 Back: UHD HDMI(2.0ver.) x4 ( Rear x3, Inside OPS x1), Audio Mini in, DP, USB-B(for touch)x1, HDMI(2.0ver.) Out(HDMI Pass-Through)
Audio Out	Speaker out (R/L) , Line out
Communication Port	RS-232C (D-sub 9-pin) or LAN(RJ45)
OPS Slot	1

MECHANICAL	
Dimensions Landscape	1776 x 1113 x 97 mm
Weight	65 kg (143.3 lbs)
VESA mount	600 x 400 (mm), M8 Screw
Front Glass	Tempered Glass 4.0t (Anti-glare Type)
ELECTRICAL	
Power Requirement	110 - 240V AC, 50/60 Hz
Power Consumption	Max. 438W
Power Consumption (Standby)	< 0.5W
Speaker Output	20W + 20W Stereo (8-ohms)
ENVIRONMENTAL	
Operating Temperature	0 ~ 40 °C (32 ~104 °F)
Storage Temperature	- 20 ~ 60 °C (-4 ~ 140 °F)
Operating Humidity	20% to 80% RH (no condensation)
OSD FUNCTIONS	
OSD Language Function(T.B.D)	English / Japanese

## 8. Product Dimensions



# 9. Troubleshooting

## 9-1. Product Self-Diagnosis

- You can check if the product is working properly using the Self-Diagnosis function.
- If a blank screen is displayed and the Power LED blinks even if the product and the PC are properly connected, perform the self-diagnosis function according to the procedures below.  
Turn the product and the PC off.  
Remove the D-Sub cable from the product.  
Turn the product on.  
If the product is working properly, the <Check Signal Cable> message appears.  
In this case, if a blank screen is displayed again, make sure that there is no problem with the PC and the connection.

## 9-2 Before Requesting Service

- Please check the following before requesting After-Sales service.  
If the problem continues, please contact your nearest Service Center.

### 1) PROBLEMS RELATED TO SCREEN.

1. Screen is blank and power indicator is off.
  - » Ensure that the power cord is firmly connected and the monitor is on.
2. <Mode Not Supported> Message.
  - » Check the maximum resolution and the frequency of the video adapter.
  - » Compare these values with the data in the Standard Signal Mode Table.
3. Picture rolls vertically.
  - » Check if the signal cable is securely connected. Connect it again securely.
4. Image is not clear. Picture is blurred.
  - » Run frequency <Coarse> and <Fine> tuning.
  - » Turn on again after removing all accessories (video extension cable, etc.) Set resolution and frequency to the recommended ranges.
5. The image is too light or too dark.
  - » Adjust the <Brightness> and <Contrast>.
6. Screen is blank and the power indicator light blinks every 0.5 or 1 seconds.
  - » The monitor is using its power management system. Press a key on the keyboard.

### 2) PROBLEMS RELATED TO AUDIO.

1. No sound
  - » Ensure that the audio cable is firmly connected to both the audio-in port on your monitor and the audio-out port on your sound card.
2. The sound level is too low.
  - » Check the volume level. If the volume is still too low after turning the control to its maximum, check the volume control on the computer sound card or software program.

### 3. PROBLEMS RELATED TO REMOTE CONTROL.

4. The remote control buttons do not respond.
  - » Check the battery polarities (+/-).
  - » Check if the batteries have been exhausted.
  - » Check if the power is on.
  - » Check if the power cord is securely connected.
  - » Check if a special fluorescent or neon lamp is on in the vicinity.