RZBM18Y
1.8 Litre Rice Cooker

KEY FEATURES:
- 1.8 Litres Capacity
- Specialised Thai Rice Function
- Super Rapid Cooking (22 mins)
- Multi Type of Rice Cooking &
  Cake Baking Function
- Preset Timer: 12 hours & 30
  minutes
- Detachable Inner Lid & Steam Cap for Easy Cleaning
- Easy Viewing Water Level
- Non-stick Inner Pot
- Triple Heater (Top, Side & Bottom)

<table>
<thead>
<tr>
<th>RZBM18Y</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Capacity</td>
<td>Litres 1.8</td>
</tr>
<tr>
<td></td>
<td>Person 8-10</td>
</tr>
<tr>
<td>Dimensions (mm)</td>
<td>Width 300</td>
</tr>
<tr>
<td></td>
<td>Height 244</td>
</tr>
<tr>
<td></td>
<td>Depth 375</td>
</tr>
<tr>
<td>Weight (Gross)</td>
<td>Kg 4</td>
</tr>
<tr>
<td>Power Supply</td>
<td>Volts 220</td>
</tr>
<tr>
<td></td>
<td>Hz 50</td>
</tr>
<tr>
<td>Power Consumption (Watts)</td>
<td>Cooking 820</td>
</tr>
<tr>
<td></td>
<td>Keep Warm 40</td>
</tr>
<tr>
<td>Power Cord</td>
<td>1.2m</td>
</tr>
<tr>
<td>Thermal Fuse / Safety System</td>
<td>152°C</td>
</tr>
<tr>
<td>Colour</td>
<td>White</td>
</tr>
<tr>
<td>Accessories</td>
<td>Measuring Cup</td>
</tr>
<tr>
<td></td>
<td>Rice Scoop</td>
</tr>
<tr>
<td></td>
<td>Steam Basket</td>
</tr>
</tbody>
</table>
Important Safeguards

This product is for household use only. Do not use for industrial purpose.

### About marks

Various marks are used in this instruction manual and product itself in order to ensure the users can use the product properly and to prevent from hazard to you and other people or loss damage to your properties.

The marks and their meanings are on your right. Please make sure you understand them and read the instruction.

### Important Safeguards

- **WARNING**
  - Indicate hazard that possibility causes death or injury when a user ignores it and mishandles the product.

- **CAUTION**
  - Indicate hazard that possibility causes human damage or property damage only when a user ignores it and mishandles the product.

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**WARNING**

**Do not remove or change any parts of this appliance.**

Service such as repairing should be performed only by an authorized service representative. It may cause fire, electric shock or burn hazards. In case of service, contact the store where you purchased or customer service department of Hitachi company.

**Use this product with a AC plug rated 5 A or higher alone. Do not use with another plug.**

When used with other appliances, abnormally heated branching part may cause fire hazards.

**Do not attempt to use pin, cord, wire or any other metal particles.**

It may cause electric shock or injury hazards due to malfunction.

**Always keep the AC plug clean.**

It may cause fire.

**Always keep cooker out of reach of children.**

It may cause electric shock, burn or injury hazards.

**Make sure the plug fits fully to the socket.**

It may cause electric shock, short-circuit, smoke or fire hazards.

**Do not operate any appliance with a damage cord or plug.**

It may cause electric shock, short-circuit or fire hazards.

**Use the product with 220, 230, 240, 220-240 V AC outlet only.**

It may cause electric shock or fire hazards.

**Do not attempt to damage a cord in any manner and cord should not be attached near heating source.**

Damaged cord may cause electric shock or fire hazards.

**Avoid immersing the main body in water or putting water in any part of the body.**

It may cause electric shock or short-circuit hazards.

**Avoid using wet hands to plug in or unplug.**

It may cause electrocution.

**Do not open the lid while cooking.**

It may cause burn hazards.

**Do not touch the steam vent while using.**

It may cause burn hazards.

Keep cooker out of reach of children.

---

**CAUTION**

**Do not attempt to disassemble**

It may cause electric shock or injury hazards due to malfunction.

**Always keep the AC plug clean.**

It may cause fire.

**Make sure the plug fits fully to the socket.**

It may cause electric shock, short-circuit, smoke or fire hazards.

**Do not attempt to damage a cord in any manner and cord should not be attached near heating source.**

Damaged cord may cause electric shock or fire hazards.

**Avoid immersing the main body in water or putting water in any part of the body.**

It may cause electric shock or short-circuit hazards.

**Avoid using wet hands to plug in or unplug.**

It may cause electrocution.

**Do not open the lid while cooking.**

It may cause burn hazards.

**Do not touch the steam vent while using.**

It may cause burn hazards.

Keep cooker out of reach of children.
Mark example

This mark indicates cautions (including dangers or warnings). Concrete descriptions are inside of or next to the mark.

This mark indicates “prohibition”. Concrete descriptions are inside of or next to the mark.

This mark indicates “compelling”. Concrete descriptions are inside of or next to the mark.

---

### CAUTION

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>Unplug from the socket when not in use.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Never use near water or fire.</td>
<td>It may cause electric shock or electric leakage.</td>
</tr>
<tr>
<td>It may cause electric shock, electric leakage, burn or injury due to degraded insulating.</td>
<td></td>
</tr>
<tr>
<td>Do not place the cooker on unstable surface or flammable surface such as a carpet or tablecloth.</td>
<td>Remove the plug from the plug socket by pulling on the plug itself, rather than on the cord.</td>
</tr>
<tr>
<td>It may cause fire.</td>
<td>It may cause electric shock, short-circuit, burn hazards.</td>
</tr>
<tr>
<td>Use only the dedicated inner pot.</td>
<td>Holding the plug while removing the cord.</td>
</tr>
<tr>
<td>It may cause heating or malfunction.</td>
<td>Pulling the cord can cause skin injury.</td>
</tr>
<tr>
<td>Do not touch lid release button when moving the cooker.</td>
<td>Maintenance should be done after the cooker cooled down.</td>
</tr>
<tr>
<td>Opening lid may cause injury or burn hazards.</td>
<td>Touching hot part may cause burn hazards.</td>
</tr>
<tr>
<td>Do not place the cooker close to house wall or any other furniture.</td>
<td>Do not touch hot parts such as inner pot or steam vent while using or cooking.</td>
</tr>
<tr>
<td>Do not place the cooker inside kitchen storage cabinet because it may cause accumulated steam. Steam or heat may damage such as discoloration or deformation of wall or furniture.</td>
<td>It may cause burn hazards.</td>
</tr>
</tbody>
</table>

### ATTENTION

- Do not place a damp cloth on the cooker. It may cause discoloration, deformation or malfunction.

- Eliminate any foreign object at the bottom of inner pot, or on heating plate or temperature sensor. It may cause malfunction or improper cooking.

- Do not stand the handle or move the cooker while cooking. Steam may cause burn hazards.

- Avoid direct light or oil. It may cause discoloration, deformation.

- Do not put the inner pot in contact with fire or use it in a microwave oven. It may damage coated surface.
Parts Identification

Parts identification for rice cooker model RZ-BM10Y/RZ-BM18Y

Push the center part to close the lid

Inner Lid
Remove to wash
How to remove ⇒ page 12

Sealing Ring

Hook button

Inner Pot

Handle

Appliance Inlet

Main Body

Outer Lid

Steam cap
Remove to wash
How to remove ⇒ page 12

Steam vent

CORD
2 Round pin plug
3 Square pin plug
Retractable cord type:
Use by pulling out the desired length of cord. Limit of pull-out length is marked red. Do not draw out the cord beyond the red marked limit of length as it may become the cause of troubles. Be sure to draw the plug out of power receptacle after used and pull the cord slightly then release it. The cord retracts automatically.

Operation Area

Accessories
Measuring cup
(Approximately 180 ml)

Rice Scoop

Steam Basket

Operation Area

[LCD display] (Illustrated with all the lights on for easier understanding)

[OFF/WARM] button
(Warm light)
Push to keep rice warm, Warm light will turn on. And push again to stop cooker’s operation, Warm light will turn off.

[DOWN/UP] button
for timer setting (TIMER) ⇒ page 10

[COOK] button
(Cook light)

[SUPER RAPID] button
(Super Rapid light) ⇒ page 7

[MENU] button
Push to select menus such as Sticky Rice, Brown Rice, Cake, Porridge (Thick, Thin)

[FRAGRANT/WHITE] button
Push to select Fragrant (Jasmine) Rice or White Rice cooking

Remark
Cook button has ○ convex marks for vision impaired people.
Hints and tips for tasty rice

To cook rice with good taste

Measure rice correctly

- Please use the attached measuring cup to measure rice.
- Measuring rice bins may measure differently from the attached measuring cup in some cases.

Clean rice quickly and adequately

- Rice absorbs the first water quickly. Drain the first rinse water immediately so that the rice doesn’t smell like rice-bran.
- After cleaning, rinse the rice until water becomes clear.

Stir rice after cooking

- Stir the rice at the bottom of inner pot without pressuring it. This will evaporate extra water and make it tasty.
- You should stir rice even if you want to keep it warm after cooked.

Warming up the rice with good taste

Small amount of rice

- When only small amount of rice is left, pile it at the center of inner pot. (This will prevent the rice from being dry or wet)

Avoid the followings in order to warm up the rice with good taste

- Warm the cooked rice over 12 hours
- Re-warm cold rice again or add rice
- Warm up rice with a rice scoop inside
- Warm up other rice than rice cook (including sticky rice, brown rice, porridge (thick, thin))
- Warm up the cooked rice without cleaning well

Note

- When you keep rice cook warm over 12 hours, or for other kinds of rice, you can keep the rice tasty by wrapping it with plastic wrap and warm it with microwave oven every time.
- Stirring the rice occasionally during keeping warm can keep it tasty.
- When warming the rice cooked by other appliances, push Warm button to warm the inner pot before putting the rice in.

Knowledge for Rice

Water amount and different kinds of rice

- Fill water to suit each kind of rice and the way you like

<table>
<thead>
<tr>
<th>KIND OF RICE</th>
<th>WATER LEVEL</th>
<th>MENU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fragrant (Jasmine) rice</td>
<td>According to the scale of jasmine rice</td>
<td>FRAGRANT/ JASMINE RICE</td>
</tr>
<tr>
<td>Japanese rice</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tahaeng rice</td>
<td>According to the scale of white rice</td>
<td>WHITE RICE</td>
</tr>
<tr>
<td>Thai Hain rice</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chaowang rice</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Super Rapid is the menu to cook in shorter time, within 30 minutes and less than 5 cups of rice. Heating and steaming time is set shorter than regular cooking time; the rice may be slightly harder or less tasty. We recommend using Cook Program unless you are in a hurry.

Why cooked rice is burned?

Ripen rice should be pour water off for good scent and taste. If you prefer not to have burn, clean the rice very well so that it does not have any rice-bran left on the surface. White rice and other kinds of rice (not fragrant (jasmine) rice) tend to have burnt part more often.
Preparation for cooking

Example: When cooking 3 cups of rice in Rice Cook menu

1. Measure rice with the attached measuring cup
   • One exact cup measures approximately 180 ml

2. Clean rice
   ① Use plenty of water to stir rice and drain it immediately.
   ② Repeat the procedure “Clean → Rinse” until the water becomes clear.

3. Pour water to the level suited with type of selected rice.

4. Place the inner pot into the cooker.

5. Close the lid and plug in the cord.

How to cook rice
White rice, Fragrant (Jasmine) rice
See P.7

How to cook
Sticky rice, Porridge
See P.8

How to bake a cake
See P.9

How to set timer
See P.10

Steaming
See P.11
How to cook rice

When plug is in, current menu setting will be displayed.

Every time is pushed, Menu selection mark will be switched between White rice and Fragrant (Jasmine) rice.

The cooker always starts initial setting with WHITE RICE menu.

The cooker will not remember the setting when you select FRAGRANT (JASMINE) RICE, STICKY RICE, BROWN RICE, PORRIDGE or CAKE menu. It will be set back to WHITE RICE next time.

2 There are 2 cooking method selections as following:

2.1 Normal cooking
- Push [COOK] button

2.2 Super rapid cooking
- Push [SUPER RAPID] button

You will hear melody and it will start cooking.
• (Normal cooking and super rapid cooking have different melodies.)

3 Stir the rice as soon as it is cooked and you hear the melody.

Keeping warm
• Though it could keep the rice warm over 12 hours. It is not recommended to do so, because it may cause odor and discoloration.
• Warmed may cause dew drops accumulation inside of lid, inner lid or inner pot. This prevents the rice from getting dried, it is not the cooker’s malfunction.

When rice is cooked, it will be automatically switched to warming operation. If you do not want to warm, push button and unplug.
How to cook rice

Sticky Rice/Brown Rice/ Porridge (Thick, Thin)

1. Push [MENU] button to select menu.
   - When plug is in, current menu setting will be displayed.
   - Every time [MENU] is pushed, Menu selection mark will be shown with this order: STICKY RICE → BROWN RICE → CAKE → PORRIDGE. It will also be shifted one menu at a time.

   - When [COOK] button is pushed, the time will not be shown. You will hear the melody and it will start cooking. At steaming stage, the time left (min.) will be displayed as below and will count down by a minute.

<table>
<thead>
<tr>
<th>STICKY RICE</th>
<th>BROWN RICE</th>
<th>PORRIDGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>10</td>
<td>5</td>
</tr>
</tbody>
</table>

3. Stir the rice as soon as it is cooked and you hear the melody.
   - Warm light will be on and warming system will automatically work. Please enjoy the rice as soon as possible after it is cooked.
   - Do not warm Porridge (Thick, Thin). It will become thick and sticky if you keep it warm for a long time.

   Note for Porridge cooking
   - It is recommended to use broken rice for cooking. And after it is cooked, you should open the and stir it well before serving.

When rice is cooked, it will be automatically switched to warming operation. If you do not want to warm, push [OFF WARM] button and unplug.
How to bake a cake

1. Prepare the ingredients for a cake, the amount depends on size of the cooker which indicated in Cooking Manual attached with the cooker.

2. Spread butter around the inside and the bottom of the inner pot to prevent the cake to be stucked.

3. Pour the ingredients into the inner pot.

4. Place the inner pot into the cooker. • Dry the inside and the bottom of inner pot and wipe any foreign objects. • Make sure that the inner pot contact directly with the heating plate. Keep turning slightly until it fits.

5. Close the lid and plug in the cord. • Make sure that the inner lid and steam cap are attached. • Close the lid slowly until you hear clicking sound.

6. Push [MENU] button to select “CAKE”. • Every time is pushed, Menu selection mark will be shown with this order: STICKY RICE → BROWN RICE → CAKE. will be shifted one menu at a time until it reaches CAKE.

7. Push [COOK] button. • You will hear melody and cooking light will be on. Then it will start baking with nothing shown on the display. • During baking, do not open the lid, the cake will be uncooked.

   **Note** • Approximation of baking duration: Refer to the attached Cooking Manual.

8. When the cake is cooked, you will hear melody. Cooking light will be off, Warm light will be on instead. Push button to cancel cooking operation. Then open the lid immediately.

9. Unplug the cord and keep it well.

10. Lift up the inner pot from the cooker and left until it is cooled down, around 3-5 min. Then put the pot upside down on a tray or any prepared vessel. • To remove a cake from the inner pot, you should wear heat-protection gloves or use a piece of cloth to carry the inner pot.

11. Decorate the cake as your desire.
How to use the Timer

When you set the time to finish (Programmed Cooking)

You can program the time within the maximum 12 hour 30 min.

Note

- Programmed Cooking can be used for WHITE RICE, FRAGRANT (JASMINE) RICE, STICKY RICE and BROWN RICE.
- Please do not use Programmed Cooking for seasoned steamed rice or rice mixed with other ingredients, since they may not be properly cooked or not appetizing.

(Example) Current time is 7.00 PM. We want to finish Programmed Cooking for tomorrow at 6.30 AM. Therefore, timer should be set to 11 hours 30 min. according to time difference between time to finish and current time.

1. Push [DOWN/UP] button according to time difference.
   - Select menu
   - Each time you push [DOWN] button, time will decrease 30 min. Or each time you push [UP] button, time will increase 30 min.
   - For the above example, timer is set to 11 hours 30 min.
   - Cook button light and LCD display will blink while timer is setting.

   - Push button, timer will start working. Cooking light will be off and there will be buzzer sound.
   - LCD will show time left which decrease by one minute.
   - When rice is cooked, warm light will be on and there will be buzzer sound to show cooking is finished.

Note

- You could not program cooking unless you push button to turn on the cooker.

Tips

- Push button to cancel programmed setting.
- Unplugging after setting timer will cancel the setting and timer will return to initial setting.
- Finishing time may slightly different from the set time depending on water temperature, room temperature, voltage or water level.
Steaming

1. Steaming
   - Fill water into the inner pot:
     - 1.0 L at water level 3 cups (White Rice)
     - 1.8 L at water level 3 cups (White Rice)
   - Put the steam basket in the inner pot.
   - Put vegetable or food in the steam basket.
   - How to place the inner pot (See P.7 for details)

2. Plugging into the socket.
   - Every time you plug in, mark will be at WHITE RICE position.

   - Push [SUPER RAPID] button. It will start steaming.
   - While steaming, Super Rapid light will be on.
   - When water is dried out or finishing time is reached, Super Rapid light will be off and Warm light will be on.

4. Unplugging from the socket.
   - After steaming is finished, do not open the lid immediately. Please wait for 2-3 minutes.
   - After using the cooker, always push button and unplug for safety.

Tips
- Super Rapid menu should be used with White Rice, Jasmine Rice and steaming only.
- Steaming time depends on each kind of food.
- To stop steaming, push button.
- Fill water to suit with each kind of food.
- Do not let water in the pot dry out, it would make the food smell burned.
- After steaming is just finished, the steam basket will be very hot. Do not touch it directly, steam basket holder should be used for taking it.
### Clean and Care

**Cleaning method for rice cooker model RZ-BM10Y/RZ-BM18Y**

- Make sure that you unplug cooker and the body is cold for maintenance.
- Avoid using benzene, thinner, polishing powder or scrub brush to clean the cooker. (It may damage the surface.)

#### Body/Lid
- Wipe with damp cloth.

#### Steam Cap
- Remove from main body to wash with soft material such as sponge by using dish soap.

**How to remove**
1. Remove it from main body
2. Hold as illustrated below. Match ▲ mark on cap body to ▼ mark on cover and so can detach it.

- Cover
- Cap body

**How to attach**
1. Insert Steam packing under nails of the cover.
2. Match ▲ mark on cap body to ▼ mark on cover. Turn cap body to close position to attach it.
3. Push the center part of steam cap to put in all the way to the bottom.

#### Rice Scoop/Measuring Cup/Steam Basket
- Wash with soft material such as sponge by using dish soap.

#### Dew drops should be wiped after every usage.

#### Heating Plate
- Temperature Sensor
- If there is rust on heating plate or temperature sensor, use fine sandpaper (No. 600) to rub it off and then wipe with damp cloth.

#### Inner Lid
- Remove rice or stickiness from the inner lid, since it may cause rice being dried out while warming.

**How to remove**
- Inner Lid
- Push levers (both sides) toward the arrows to remove

**How to attach**
1. Insert hook into a notch of the lid
2. Push levers (both sides) until you hear clicking sounds

#### Inner Pot
- Wash with soft material such as sponge. When it doesn't get cleaned, use mild detergent (Dish detergent).

**Note**
- It may not cook properly if the inner pot is deformed. To avoid that, handle it with care.
- To avoid damaging fluorine coating,
  - Do not wash it with spoons or bowls in
  - Do not use vinegar
  - Do not scrub inside with polishing powder or scrubbing brush
  - Clean rice in another container
- Fluorine coating will be worn by repetitive use, handle it with care.

While using inner pot, no-evenly coloring may occur, which will not effect with rice cooking or your health.

**Note**
- Do not disassemble lid heater protector plate. (Do not pull the inner lid with strong hand)
- Avoid using hair dryer or dishwashing machine with this product.
# Problems and Solutions

Please check the following points before contacting for the repair service.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Page to refer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooked rice</td>
<td>5, 6</td>
</tr>
<tr>
<td>Is too hard</td>
<td></td>
</tr>
<tr>
<td>Is half-cooked</td>
<td>6, 12, 13</td>
</tr>
<tr>
<td>Is too soft</td>
<td>6, 12, 13</td>
</tr>
<tr>
<td>Has odor</td>
<td>6, 12, 13</td>
</tr>
<tr>
<td>Badly burned</td>
<td></td>
</tr>
<tr>
<td>Boiled over</td>
<td></td>
</tr>
<tr>
<td>Steam leaks from the place other than steam vent</td>
<td></td>
</tr>
<tr>
<td>Warm rice</td>
<td></td>
</tr>
<tr>
<td>Has odor</td>
<td></td>
</tr>
<tr>
<td>Is yellow</td>
<td></td>
</tr>
<tr>
<td>Hardened</td>
<td></td>
</tr>
<tr>
<td>Warming temperature is too low</td>
<td></td>
</tr>
<tr>
<td>Too much dew drops</td>
<td></td>
</tr>
<tr>
<td>Water overflowing while cooking</td>
<td></td>
</tr>
<tr>
<td>Cannot operate with buttons</td>
<td></td>
</tr>
<tr>
<td>The cooker makes sounds when in use</td>
<td></td>
</tr>
<tr>
<td>It has odor while cooking</td>
<td></td>
</tr>
<tr>
<td>Lid is impossible/hard to close</td>
<td></td>
</tr>
</tbody>
</table>

- After checking all the points above and you still experience problems, please contact the store where you purchased the product.
- If inner pot is deformed or its fluorine coating is damaged, please purchase new one.

## Error Code

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Correction Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>H1 ~ H7</td>
<td>Ask for service center or the store where you purchased the product.</td>
</tr>
</tbody>
</table>
### Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>RZ-BM10Y</th>
<th>RZ-BM18Y</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cooking capacity</strong></td>
<td>0.18 ~ 1.0 L</td>
<td>0.36 ~ 1.8 L</td>
</tr>
<tr>
<td><strong>Power supply</strong></td>
<td>220, 230, 240, 220-240 V AC</td>
<td></td>
</tr>
<tr>
<td><strong>Frequency</strong></td>
<td>50 Hz</td>
<td></td>
</tr>
<tr>
<td><strong>Power consumption</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>During cooking</td>
<td>530 W</td>
<td>820 W</td>
</tr>
<tr>
<td>During warming</td>
<td>33 Wh*</td>
<td>40 Wh*</td>
</tr>
<tr>
<td><strong>Cord length</strong></td>
<td>1.0 m</td>
<td></td>
</tr>
<tr>
<td><strong>Dimensions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Width</td>
<td>26.1 cm</td>
<td>30.0 cm</td>
</tr>
<tr>
<td>Depth</td>
<td>34.0 cm</td>
<td>37.5 cm</td>
</tr>
<tr>
<td>Height</td>
<td>21.7 cm</td>
<td>24.4 cm</td>
</tr>
<tr>
<td><strong>Weight (Approximately)</strong></td>
<td>3.4 kg</td>
<td>4.0 kg</td>
</tr>
<tr>
<td><strong>Safety system (Thermal fuse)</strong></td>
<td>152 °C</td>
<td></td>
</tr>
</tbody>
</table>

* Power consumption during warming per hour.
  * The average power consumption per hour of keep warm at a room temperature of 25°C.
  * Power consumption in Off status per hour is approximately 0.8 W.