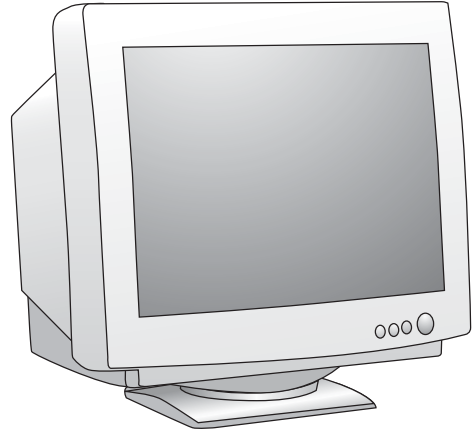


HITACHI
Inspire the Next



HITACHI MONITORS

**3 YEAR LIMITED ON-SITE
REPLACEMENT
WARRANTY INFORMATION**

HITACHI
Inspire the Next

Hitachi Australia Ltd
Level 3, 82 Waterloo Road, North Ryde NSW 2113
Phone: 1800 032 689, Fax: 1800 356 506
www.hitachi.com.au

Model Number:

Serial Number:

Date of Purchase:

HITACHI MONITORS

3 YEAR LIMITED ON-SITE REPLACEMENT WARRANTY

CONGRATULATIONS on your purchase of this Quality HITACHI Monitor. Your monitor is covered by a 3 Year Limited on-site replacement warranty. Please read the following conditions carefully and keep this information in a safe place. Please also note the model number, the serial number and the date of purchase in the space provided on the front cover of this booklet.

WARRANTY PERIOD

This warranty is for a period of 3 years from the date of purchase, and is applicable only to monitors originally purchased from Hitachi. Warranty service on Hitachi monitors is provided by AWA Technology Services.

WARRANTY CONDITIONS ON HITACHI MONITORS

1. Hitachi warrants that the Monitor that you have purchased is free from manufacturing defects in materials and workmanship when dispatched from our warehouse. Your sales receipt is your proof of the date of purchase and the warranty period commences as of that date.
2. The on-site replacement warranty coverage is limited to the locations listed herein.

NSW Sydney Metropolitan area

SA Adelaide Metropolitan area

VIC Melbourne Metropolitan area

WA Perth Metropolitan area

QLD Brisbane Metropolitan area

TAS Hobart Metropolitan area

ACT Canberra Metropolitan area

Outside these areas, the warranty will be dealt with on a Return to Depot basis. In such cases the Hitachi monitor must be forwarded and collected from AWA Technology Service Centres at your own risk and expense. Please find a list of AWA Technology Service Centres for Return to Depot:

NSW 2/175-179 James Ruse Drive
Rosehill NSW 2142

SA 306-312 Payneham Street
Payneham SA 5070

VIC 1 Lakeside Drive
Burwood East VIC 3151

WA Unit 2, 46 Hasler Road
Osborne Park WA 6017

QLD 27 Mayneview Street
Milton QLD 4064

TAS 135 Bathurst Street
Hobart TAS 7000

ACT 2/116-118 Wollongong Street
Fyshwick ACT 2609

3. During the warranty period, for the locations listed in section 2 above which qualify for an on-site replacement warranty, the owner will have the option for the defective monitor to be repaired or replaced. The replacement monitor will be of equal or greater function and in good working order. Such a replacement will be supplied from refurbished stock. The customer will acquire title to the exchange monitor and Hitachi will acquire title to the exchanged monitor at the time of replacement.
4. Proof of purchase in the form of a sales invoice or sales receipt will be required in the case of a discrepancy.
5. This warranty automatically becomes void if the product has been physically damaged or rendered defective (a) as a result of accident, misuse, or abuse, or other

circumstances beyond Hitachi's control; (b) by the use of parts or peripherals not authorised by Hitachi; (c) as a result of normal wear and tear; (d) by use within an improper operating environment; (e) by modification of the monitor; (f) by the serial number or product code sticker being removed or defaced; (g) as a result of service rendered by anyone other than a Hitachi Authorised Service Agent; (h) as a result of the monitor being operated other than in accordance with Hitachi's users manual.

6. For Return to Depot services, the user must ensure that the monitor is packed properly in appropriate packing. Any damages due to transport or improper packing will be chargeable to the customer.
7. Hardware-related faults resulting from defective or incompatible cabling, video switch unit or interface card or similar shall not be considered as product faults and may incur a charge for rectification.
8. Software-related faults resulting from incorrect software installation or usage or software viruses or software inherent bugs shall not be considered as product faults and may incur a charge for rectification.
9. On-site visits made by AWA Technology Services authorised personnel will be chargeable at current applicable hourly rates to the customer if: (a) the technician finds that the problem is user related; (b) caused by change in normal settings of the monitor; (c) software issues not covered under the standard warranty.
10. The user must ensure that they are available when the AWA Technology Services representative arrives with the on-site replacement monitor. Any additional visits made due to the customer's unavailability will be charged to the customer, or the customer may forward the monitor to the AWA Technology Services Service Centres at their own cost.

LIMITATION OF LIABILITY

Provisions of the Trade Practices Act 1974 (Commonwealth) as amended and other State legislation may imply warranties or conditions or impose obligations upon Hitachi which cannot, in whole or in part, be excluded, restricted or modified. To the extent permitted by law, Hitachi's liability (if any) arising out of or in relation to the products or services supplied by Hitachi shall be limited, as its option, to:

- (a) In the case of products, the replacement or repair of the products or the supply of equivalent products, or the payment of the cost of replacing or having the products repaired or of acquiring equivalent products, and
- (b) In the case of services, the supply of the services again or the payment of the cost of having the services supplied again.

SERVICE

On-site replacement service is available between 9.00am and 5.00pm (EST), Monday to Friday inclusive (excluding public holidays). For Return to Depot service please refer to the Service Centre listing in section 2.

FOR SERVICE CALL 1800 022 178